		Unit of					
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
Contract and Acquisition Management	***Schedule 4.3 -	Mandle	Elmad Mandala		6 211 010 14		
Services	Section 2.3	Month	Fixed Monthly	Service Desk Services	\$ 211,810.14	\$ 5,600,40	Represents the portion of Contract Management labor attributable to providing Service Desk Services.
		-		End User Services			Represents the portion of Contract Management labor attributable to providing Service Desk Services. Represents the portion of Contract Management labor attributable to providing End User Services.
				Network Services			Represents the portion of Contract Management labor attributable to providing Network Services. Represents the portion of Contract Management labor attributable to providing Network Services.
				Data Center Services			Represents the portion of Contract Management labor attributable to providing Data Center Services.
				Application Maintenance & Operations		\$ 30,730.16	Represents the portion of Contract ivianagement labor attributable to providing Data Center Services.
				Services		\$ 24.808.82	Represents the portion of Contract Management labor attributable to providing Application Maintenance & Operations Services.
				Application Development Services			Represents the portion of Contract Management labor attributable to providing Application Development Services.
				Hardware		\$.7,576.66 \$ -	
		<u> </u>		Software		\$ -	N/A
				Labor		Ψ -	Represents the labor to support Contract and Acquisition Management Services as defined in Schedule 4.3, Section 2.3.
	Schedule 4.3 -			Labor		\$ 211,810.14	Represents the fator to support Contract and Acquisition management services as defined in schedule 4.5, Section 2.5.
Integrated Asset Management Services	Section 2.4	Month	Fixed Monthly		\$ 112,804.78		
integrated Asset ivialiagement services	Section 2.4	William	Tixed Monthly	Service Desk Services	\$ 112,004.76	\$ 3,029,50	Represents the portion of Asset Management labor attributable to providing Service Desk Services.
				End User Services			Represents the portion of Asset Management labor attributable to providing End User Services.
				Network Services			Represents the portion of Asset Management labor attributable to providing Network Services.
				Data Center Services			Represents the portion of Asset Management labor attributable to providing Data Center Services.
				Application Maintenance & Operations		0,500.12	represents the portion of reset runningement moof unfortuning Data Center Services.
				Services		\$ 13.212.56	Represents the portion of Asset Management labor attributable to providing Application Maintenance & Operations Services.
				Application Development Services			Represents the portion of Asset Management labor attributable to providing Application Development Services.
				Hardware			N/A
				Software		\$ -	N/A
				Labor		\$ 112.804.78	Represents the labor to support Integrated Asset Management Services as defined in Schedule 4.3, Section 2.4.
	Schedule 4.3 -			Labor		\$ 112,004.70	represents the table to support integrated Asset Management Services as defined in Senedule 4.3, Section 2.4.
Billing Management Services	Section 2.5	Month	Fixed Monthly		\$ 41.890.53		
Diffing Management Bervices	Section 2.5	Wolth	1 ixed Wonting	Service Desk Services	\$ 41,070.33	\$ 1.125.02	Represents the portion of Billing Management labor attributable to providing Service Desk Services.
				End User Services			Represents the portion of Billing Management labor attributable to providing End User Services.
				Network Services			Represents the portion of Billing Management labor attributable to providing Network Services.
				Data Center Services			Represents the portion of Billing Management labor attributable to providing Data Center Services.
				Application Maintenance & Operations			
				Services		\$ 4,906.54	Represents the portion of Billing Management labor attributable to providing Application Maintenance & Operations Services.
				Application Development Services			Represents the portion of Billing Management labor attributable to providing Application Development Services.
				Hardware		s -	
				Software		\$ -	N/A
		 		Labor		\$ 41,890,53	Represents the labor to support Billing Management Services as defined in Schedule 4.3, Section 2.5.
	Schedule 4.3 -					11,000	1
Security Management Services	Section 2.6	Month	Fixed Monthly		\$ 240,747.14		
, ,			,				Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management services in support
				Service Desk Services		\$ 7,246.31	of Service Desk Services.
							Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management services in support
				End User Services		\$ 44,495.03	of End User Services.
						· · · · · · · · · · · · · · · · · · ·	Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management services in support
				Network Services		\$ 57,901.58	of Network Services.
						·	Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management services in support
		<u> </u>	<u> </u>	Data Center Services		\$ 39,146.40	of Data Center Services.
				Application Maintenance & Operations			Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management services in support
		<u> </u>	<u> </u>	Services		\$ 31,603.34	of Applications Maintenance & Operations Services.
							Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management services in support
		<u> </u>	<u> </u>	Application Development Services		\$ 60,354.50	of Application Development Services.
				Hardware		\$ -	N/A
		1		Software		\$ 2,657.88	Represents Software tools to support the County Environment.
							11 /

Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Decomposition	Resource Unit Fee	Component 1	ee Component Description
				Labor			26 Represents the labor to support Security Management Services as defined in Schedule 4.3, Section 2.6.
Service Delivery Management (SDM)	Schedule 4.3 -						
Services	Section 2.7	Month	Fixed Monthly		\$ 197,508.06		
				Service Desk Services		\$ 6,368	85 Represents the portion of Service Delivery Management labor attributable to providing Service Desk Services.
				End User Services		\$ 39,107	13 Represents the portion of Service Delivery Management labor attributable to providing End User Services.
				Network Services			24 Represents the portion of Service Delivery Management labor attributable to providing Network Services.
				Data Center Services		\$ 34,406	17 Represents the portion of Service Delivery Management labor attributable to providing Data Center Services.
				Application Maintenance & Operations			Represents the portion of Service Delivery Management labor attributable to providing Application Maintenance & Operations
				Services			49 Services.
				Application Development Services		\$ 53,046	18 Represents the portion of Service Delivery Management labor attributable to providing Application Development Services.
				Hardware		\$	- N/A
				Software		\$	- N/A
				Labor		\$ 197,508	06 Represents the labor to support SDM Services as defined in Schedule 4.3, Section 2.7.
	Schedule 4.3 -						
Project Management Services	Section 2.9	Month	Fixed Monthly		\$ 133,967.13		
				Service Desk Services			Represents the portion of Project Management labor attributable to providing Service Desk Services.
				End User Services		\$ 22,092	
				Network Services			15 Represents the portion of Project Management labor attributable to providing Network Services.
				Data Center Services		\$ 19,436	Represents the portion of Project Management labor attributable to providing Data Center Services.
				Application Maintenance & Operations			
				Services			26 Represents the portion of Project Management labor attributable to providing Application Maintenance & Operations Services.
				Application Development Services		\$ 29,966	39 Represents the portion of Project Management labor attributable to providing Application Development Services.
				Hardware		\$	- N/A
				Software		\$	- N/A
				Labor		\$ 133,967	13 Represents the labor to support Project Management Services as defined in Schedule 4.3, Section 2.9.
	Schedule 4.3 -						
Integration and Testing Services	Section 2.10	Month	Fixed Monthly		\$ 36,346.87		_
				Service Desk Services			14 Represents the portion of Integration and Testing labor attributable to providing Service Desk Services.
				End User Services			Represents the portion of Integration and Testing labor attributable to providing End User Services.
				Network Services			10 Represents the portion of Integration and Testing labor attributable to providing Network Services.
				Data Center Services		\$ 5,273	Represents the portion of Integration and Testing labor attributable to providing Data Center Services.
				Application Maintenance & Operations			
				Services			22 Represents the portion of Integration and Testing labor attributable to providing Application Maintenance & Operations Services.
				Application Development Services		\$ 8,130	24 Represents the portion of Integration and Testing labor attributable to providing Application Development Services.
				Hardware		\$	- N/A
				Software		\$	- N/A
				Labor		\$ 36,346	Represents the labor to support Integrated and Testing Services as defined in Schedule 4.3, Section 2.10.
	Schedule 4.3 -						
Incident Management Services	Section 2.11	Month	Fixed Monthly		\$ 3,316.47		
				Service Desk Services			07 Represents the portion of Incident Management labor attributable to providing Service Desk Services.
				End User Services			91 Represents the portion of Incident Management labor attributable to providing End User Services.
				Network Services			04 Represents the portion of Incident Management labor attributable to providing Network Services.
				Data Center Services		\$ 481	17 Represents the portion of Incident Management labor attributable to providing Data Center Services.
		ĺ		Application Maintenance & Operations		e 300	45 Demonstrative extra structure Management Library Structure 1.12 A. 12 of Management 2.12 A. 12 A.
				Services			45 Represents the portion of Incident Management labor attributable to providing Application Maintenance & Operations Services.
				Application Development Services		ۍ /41	84 Represents the portion of Incident Management labor attributable to providing Application Development Services.
				Hardware		\$	- N/A
				Software		\$	- N/A
				Labor		\$ 3,316	47 Represents the labor to support Incident Management Services as defined in Schedule 4.3, Section 2.11.
n	Schedule 4.3 -	l					
Problem Management Services	Section 2.12	Month	Fixed Monthly		\$ 3,316.47		
			L	Service Desk Services		\$ 89	07 Represents the portion of Problem Management labor attributable to providing Service Desk Services.

		Unit of						
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition	Resource Unit Fee	Component l		Component Description
				End User Services				Represents the portion of Problem Management labor attributable to providing End User Services.
				Network Services				Represents the portion of Problem Management labor attributable to providing Network Services.
				Data Center Services		\$ 481	.17	Represents the portion of Problem Management labor attributable to providing Data Center Services.
				Application Maintenance & Operations				
				Services				Represents the portion of Problem Management labor attributable to providing Application Maintenance & Operations Services.
				Application Development Services		\$ 741	.84	Represents the portion of Problem Management labor attributable to providing Application Development Services.
				Hardware		\$	-	N/A
				Software		\$	-	N/A
				Labor		\$ 3,316	.47	Represents the labor to support Problem Management Services as defined in Schedule 4.3, Section 2.12.
	Schedule 4.3 -							
Change Management Services	Section 2.13	Month	Fixed Monthly		\$ 9,310.92			
				Service Desk Services				Represents the portion of Change Management labor attributable to providing Service Desk Services.
				End User Services				Represents the portion of Change Management labor attributable to providing End User Services.
				Network Services			_	Represents the portion of Change Management labor attributable to providing Network Services.
				Data Center Services		\$ 1,350	.86	Represents the portion of Change Management labor attributable to providing Data Center Services.
				Application Maintenance & Operations				
				Services				Represents the portion of Change Management labor attributable to providing Application Maintenance & Operations Services.
				Application Development Services		\$ 2,082	71	Represents the portion of Change Management labor attributable to providing Application Development Services.
				Hardware		\$	-	N/A
				Software		\$	-	N/A
				Labor		\$ 9,310	.92	Represents the labor to support Change Management Services as defined in Schedule 4.3, Section 2.13.
	Schedule 4.3 -							
Release Management Services	Section 2.14	Month	Fixed Monthly		\$ 10,477.58			
				Service Desk Services				Represents the portion of Release Management labor attributable to providing Service Desk Services.
				End User Services				Represents the portion of Release Management labor attributable to providing End User Services.
				Network Services				Represents the portion of Release Management labor attributable to providing Network Services.
				Data Center Services		\$ 1,520	.13	Represents the portion of Release Management labor attributable to providing Data Center Services.
				Application Maintenance & Operations				
				Services				Represents the portion of Release Management labor attributable to providing Application Maintenance & Operations Services.
				Application Development Services		\$ 2,343	.67	Represents the portion of Release Management labor attributable to providing Application Development Services.
				Hardware		\$	-	N/A
				Software		\$	-	N/A
				Labor		\$ 10,477	.58	Represents the labor to support Release Management Services as defined in Schedule 4.3, Section 2.14.
	Schedule 4.3 -							
Configuration Management	Section 2.15	Month	Fixed Monthly		\$ 18,074.33			
				Service Desk Services				Represents the portion of Configuration Management labor attributable to providing Service Desk Services.
				End User Services				Represents the portion of Configuration Management labor attributable to providing End User Services.
				Network Services				Represents the portion of Configuration Management labor attributable to providing Network Services.
				Data Center Services		\$ 2,622	29	Represents the portion of Configuration Management labor attributable to providing Data Center Services.
				Application Maintenance & Operations				Represents the portion of Configuration Management labor attributable to providing Application Maintenance & Operations
				Services		\$ 2,117		Services.
				Application Development Services		\$ 4,042	.95	Represents the portion of Configuration Management labor attributable to providing Application Development Services.
				Hardware		\$	-	N/A
				Software		\$	-	N/A
				Labor		\$ 18,074	.33	Represents the labor to support Configuration Management Services as defined in Schedule 4.3, Section 2.15.
Capacity Planning and Performance	Schedule 4.3 -							
Management Services	Section 2.16	Month	Fixed Monthly		\$ 17,497.78			
							I	
				Service Desk Services				Represents the portion of Capacity Planning and Performance Management labor attributable to providing Service Desk Services.
				End User Services				Represents the portion of Capacity Planning and Performance Management labor attributable to providing End User Services.
				Network Services			_	Represents the portion of Capacity Planning and Performance Management labor attributable to providing Network Services.
				Data Center Services		\$ 2,538	.64	Represents the portion of Capacity Planning and Performance Management labor attributable to providing Data Center Services.

Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Decomposition	Resource Unit Fee	Compo	nent Fee	Component Description
				Application Maintenance & Operations				Represents the portion of Capacity Planning and Performance Management labor attributable to providing Application
				Services		\$	2,049.47	Maintenance & Operations Services.
								Represents the portion of Capacity Planning and Performance Management labor attributable to providing Application
				Application Development Services		\$	3,913.99	Development Services.
				Hardware		\$	-	N/A
				Software		\$	-	N/A
								Represents the labor to support Capacity Planning and Performance Management Services as defined in Schedule 4.3, Section
				Labor		\$	17,497.78	2.16.
	Schedule 4.3 -							
Disaster Recovery Services	Section 2.17	Month	Fixed Monthly		\$ 208,849.96			
				Service Desk Services		\$	104.42	Represents the labor required to manage, update and test the Disaster Recovery Plan for Service Desk Services.
								Represents the labor required to manage and update Disaster Recovery Plan documents for End User Services. This includes
				End User Services		\$	208.85	providing input to County Business Continuity Plans and supporting testing as needed.
				Network Services		\$ 4	11,769.99	Represents the portion of Labor, Hardware, Software and Other Direct Costs to support Network Disaster Recovery Services.
				Data Center Services		\$ 13	56,324.19	Represents the portion of Labor, Hardware, Software and Other Direct Costs to support Data Center Disaster Recovery Services.
				Application Maintenance & Operations				Represents the labor required to manage, update and test the Technical Recovery Plans for individual Applications, within the
				Services		\$	10,442.50	scope of the Data Center Disaster Recovery Plan.
				Application Development Services		\$	-	N/A
				Hardware		\$ 1'	24 535 16	Represents the servers routers, switches, and storage equipment required to support DR environment.
				Software				Represents the software costs associated with DR hardware used to support the DR environment.
				Labor				Represents the labor to support Disaster Recovery Management Services as defined in Schedule 4.3, Section 2.17.
	Schedule 4.3 -		<u> </u>	Labor		э.	00,013.80	Represents the labor to support Disaster Recovery Management Services as defined in Schedule 4.3, Section 2.17.
Identity Assess Management Complete	Section 2.18	Month	Fixed Monthly		\$ 147,777.10			
Identity Access Management Services	Section 2.18	Month	Fixed Monthly	Service Desk Services	\$ 147,777.10		2.069.72	Downstale and in Chlorite Association to the Association of the Committee Co
				End User Services			-	Represents the portion of Identity Access Management labor attributable to providing Service Desk Services. Represents the portion of Identity Access Management labor attributable to providing End User Services.
				Network Services		*	,	Represents the portion of Identity Access Management Tabor attributable to providing End Oser Services. Represents the portion of Identity Access Management Tabor attributable to providing Network Services.
						*	.,	
				Data Center Services		\$ 4	21,440.03	Represents the portion of Identity Access Management labor attributable to providing Data Center Services.
				Application Maintenance & Operations		6	17,308,79	Represents the portion of Identity Access Management labor attributable to providing Application Maintenance & Operations
				Services		*	. ,	Services.
				Application Development Services		\$.	33,033.47	Represents the portion of Identity Access Management labor attributable to providing Application Development Services.
				Hardware		\$	-	N/A
				Software				Includes Symantec PKI Maintenance and Tools for IDAM resources to support the County environment.
				Labor		\$ 12	24,045.69	Represents the labor to support Identity Access Management Services as defined in Schedule 4.3, Section 2.18.
	Schedule 4.3 -							
Reporting Management Services	Section 2.19	Month	Fixed Monthly		\$ 73,993.82			
								Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management services in support
				Service Desk Services		\$	1,987.19	of Service Desk Services.
								Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management services in support
				End User Services		\$	12,202.07	of End User Services.
								Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management services in support
				Network Services		\$ 2	23,851.27	of Network Services.
								Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management services in support
				Data Center Services		\$	10,735.29	of Data Center Services.
				Application Maintenance & Operations				Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management services in support
		1		Services		\$	8,666.72	of Applications Maintenance & Operations Services.
		1						Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management services in support
		1		Application Development Services		\$	16,551.28	of Application Development Services.
		ì		Hardware		\$		N/A
		 	 	Software		\$		N/A
		 		Labor		¢ ,		Represents the labor to support Reporting Management Services as defined in Schedule 4.3, Section 2.19.
		1	l .	Luvoi		Þ	13,993.02	represents the labor to support reporting management services as defined in schedule 4.5, section 2.19.

		Unit of					
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fe	e Component Description
	Schedule 4.3 -						
Domain Name Management Services	Section 2.20	Month	Fixed Monthly		\$ 1,523.67		
				Service Desk Services		\$ -	N/A
				End User Services		\$ -	N/A
				Network Services		\$ 1,523.6	7 Represents the portion of Domain Name Management labor attributable to providing Network Services.
				Data Center Services		\$ -	N/A
				Application Maintenance & Operations			L.
				Services		\$ -	N/A
				Application Development Services		\$ -	1071
				Hardware		\$ -	1411
				Software		\$ -	10/11
				Labor		\$ 1,523.6	Represents the labor to support Domain Name Management Services as defined in Schedule 4.3, Section 2.20.
	Schedule 4.3 -						
Business Analyst Services	Section 2.21	Month	Fixed Monthly		\$ 79,296.61		
				Service Desk Services			Represents the portion of Business Analyst Services labor attributable to providing Service Desk Services.
				End User Services			Represents the portion of Business Analyst Services labor attributable to providing End User Services.
				Network Services			Represents the portion of Business Analyst Services labor attributable to providing Network Services.
				Data Center Services		\$ 16,128.1	Represents the portion of Business Analyst Services labor attributable to providing Data Center Services.
				Application Maintenance & Operations			Represents the portion of Business Analyst Services labor attributable to providing Application Maintenance & Operations
				Services			7 Services.
				Application Development Services		\$ 24,865.8	Represents the portion of Business Analyst Services labor attributable to providing Application Development Services.
				Hardware		\$ -	N/A
				Software		\$ -	N/A
				Labor		\$ 79,296.6	Represents the labor to support Business Analyst Services as defined in Schedule 4.3, Section 2.21.
	Schedule 4.3 -						
Chief Technical Architect (CTA) Services	Section 2.22	Month	Fixed Monthly		\$ 18,188.23		
				Service Desk Services			Represents the portion of CTA labor attributable to providing Service Desk Services.
				End User Services			Represents the portion of CTA labor attributable to providing End User Services.
				Network Services			Represents the portion of CTA labor attributable to providing Network Services.
				Data Center Services		\$ 3,031.3	Represents the portion of CTA labor attributable to providing Data Center Services.
				Application Maintenance & Operations			
				Services			Represents the portion of CTA labor attributable to providing Application Maintenance & Operations Services.
				Application Development Services		\$ 3,031.3	Represents the portion of CTA labor attributable to providing Application Development Services.
				Hardware		\$ -	N/A
				Software		\$ -	N/A
				Labor		\$ 18,188.2	Represents the labor to support CTA Services as defined in Schedule 4.3, Section 2.22.
Enterprise Applications Architect (EAA)	Schedule 4.3 -	34.4			40.400.00		
Services	Section 2.23	Month	Fixed Monthly	g : p ig :	\$ 18,188.23	e 2.021.2	
				Service Desk Services			7 Represents the portion of EAA labor attributable to providing Service Desk Services.
				End User Services			7 Represents the portion of EAA labor attributable to providing End User Services.
				Network Services			7 Represents the portion of EAA labor attributable to providing Network Services.
				Data Center Services		\$ 3,031.3	7 Represents the portion of EAA labor attributable to providing Data Center Services.
				Application Maintenance & Operations		e 2.021.2	The state of Charles with the state of the s
				Services			Represents the portion of EAA labor attributable to providing Application Maintenance & Operations Services.
				Application Development Services			7 Represents the portion of EAA labor attributable to providing Application Development Services.
				Hardware		\$ -	
				Software		\$ -	10/1
				Labor		\$ 18,188.2	Represents the labor to support EAA Services as defined in Schedule 4.3, Section 2.23.
	Schedule 4.3 -						
Innovation Management Services	Section 2.24	Month	Fixed Monthly		\$ 20,069.65		
		ļ		Service Desk Services			4 Represents the portion of Innovation Management labor attributable to providing Service Desk Services.
			L	End User Services		\$ 3,344.9	4 Represents the portion of Innovation Management labor attributable to providing End User Services.

Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Decomposition	Resource Unit Fee	Compor	nent Fee	Component Description
			Ü	Network Services		\$	3,344.94	Represents the portion of Innovation Management labor attributable to providing Network Services.
				Data Center Services		\$	3,344.94	Represents the portion of Innovation Management labor attributable to providing Data Center Services.
				Application Maintenance & Operations				
				Services		\$	3,344.94	Represents the portion of Innovation Management labor attributable to providing Application Maintenance & Operations Services.
				Application Development Services		\$	3,344.94	Represents the portion of Innovation Management labor attributable to providing Application Development Services.
				Hardware		\$		N/A
		+		Software		\$		N/A
		+		Labor		\$ 2		Represents the labor to support Innovation Mangement Services as defined in Schedule 4.3, Section 2.24.
Service Desk Services	Section 3.0	Month	Fixed Monthly	Labor	\$ 198,226.81	Ψ 2	.0,007.03	Represents the table to support innovation mangement services as defined in seriodate 4.3, section 2.24.
Service Besk Services	Section 5.0	William	1 ixed Wonting	Service Desk Services	ψ 170,220.01	\$	5 323 60	Represents the portion of Labor, Hardware, Software and Other Direct Costs to support Service Desk Services.
		+		End User Services				Represents the portion of Labor, Hardware, Software and Other Direct Costs to support End User Services.
				Network Services			,	Represents the portion of Labor, Hardware, Software and Other Direct Costs to support Network Services.
				Data Center Services				Represents the portion of Labor, Hardware, Software and Other Direct Costs to support Network Services.
				Application Maintenance & Operations		Φ 2	.0,739.40	Represents the portion of Labor, frantware, Software and Other Direct Costs to support Data Center Services.
				Services		e 2	3 217 84	Represents the portion of Labor, Hardware, Software and Other Direct Costs to support App Maintenance Services.
				Application Development Services				Represents the portion of Labor, Hardware, Software and Other Direct Costs to support App Infanticiance Services. Represents the portion of Labor, Hardware, Software and Other Direct Costs to support App Development Services.
						\$ +		
				Hardware		\$		N/A
				Software		\$		N/A
				Labor		\$ 19	8,226.81	Represents the labor to support Service Desk Services as defined in Schedule 4.3, Section 2.3.
	Schedule 4.3 -		Fixed					
Electronic Signature	Section 4.5.2	Transaction	Fee Per Unit		\$ 2.48			
				Hardware		\$		N/A
				Hardware (Refresh Labor)		\$		N/A
				Hardware Maintenance		\$		N/A
				Software License		\$		Represents the cost associated to the software license
				Software Maintenance		\$	0.77	Represents the cost associated to the software maintenance costs
				IMAR's		\$	0.0074	Represents the cost associated to the IMAR labor
				Service Desk		\$	0.19	Represents costs associated with Service Desk labor
	Schedule 4.3 -		Fixed Monthly Per					
Desktop - Standard Workstation	Section 4.5.3	Quantity	Unit		\$ 64.96			
								Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a
				Hardware		\$	30.56	leasing term of 4 years.
				Hardware (Refresh Labor)		\$	6.00	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$	5.31	Represents break-fix services, primarily labor and parts.
								Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cost is apportioned
				Software License		\$	6.05	over the assumed baseline volumes.
				Software Maintenance		\$		Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$		Represents labor costs for IMAR activities.
				Desktop Application Directory		*		
				Maintenance		s	0.50	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly Per	THE TOTAL PROPERTY OF THE PROP		Ψ	0.50	The protocols and the contract with mannaming are Beautop 1 pp neutron. Brewer,
Desktop - Advanced Workstation	Section 4.5.3	Quantity	Unit		\$ 94.11			
Beskiep Havaneed Workstation	Section 1.3.3	Quantity	Oint	Hardware	ψ /11	\$	49.88	Represents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		S		Represents break-fix services, primarily labor and parts.
		+	 	manus munchance		Ψ		Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cost is apportioned
		1		Software License		\$		over the assumed baseline volumes.
		+	 	Software Maintenance		φ •		Represents costs associated with the labor and resources for Software Maintenance support.
-		+	 	IMAR's		\$		Represents labor costs for IMAR activities.
		-	_			\$	3./1	represents tator costs for invert activities.
				Desktop Application Directory Maintenance		e	0.42	Powerouts the labor associated with maintaining the Deckton Application Discotory
Dealston Engineers WJt-ti.				минепансе	0 111 12	Þ	0.43	Represents the labor associated with maintaining the Desktop Application Directory.
Desktop - Engineeering Workstation		1			\$ 111.13			

		Unit of					
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				-			Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a
				Hardware		\$ 64.61	leasing term of 4 years.
				Hardware (Refresh Labor)		\$ 10.72	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 7.88	Represents break-fix services, primarily labor and parts.
							Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cost is apportioned
				Software License		\$ 7.47	over the assumed baseline volumes.
				Software Maintenance		\$ 16.31	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 3.57	Represents labor costs for IMAR activities.
				Desktop Application Directory			
				Maintenance		\$ 0.56	Represents the labor associated with maintaining the Desktop Application Directory.
Desktop - Advanced Engineeering	Schedule 4.3 -		Fixed Monthly Per				
Workstation	Section 4.5.3	Quantity	Unit		\$ 210.24		
				Hardware			Represents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 20.24	Represents break-fix services, primarily labor and parts.
							Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cost is apportioned
				Software License			over the assumed baseline volumes.
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 7.64	Represents labor costs for IMAR activities.
				Desktop Application Directory			
				Maintenance		\$ 0.57	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly Per				
Laptop - Standard	Section 4.5.3	Quantity	Unit		\$ 86.55		
							Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a
				Hardware			leasing term of 3 years.
				Hardware (Refresh Labor)		•	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 5.33	Represents break-fix services, primarily labor and parts.
							Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is apportioned
				Software License		•	over the assumed baseline volumes.
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's	_	\$ 2.64	Represents labor costs for IMAR activities.
				Desktop Application Directory			
				Maintenance		\$ 0.52	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed monthly fee				
Laptop - Engineering	Section 4.5.3	Quantity	per unit		\$ 165.27		
				Hardware			Represents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of 3 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 17.39	Represents break-fix services, primarily labor and parts.
							Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is apportioned
				Software License			over the assumed baseline volumes.
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 6.54	Represents labor costs for IMAR activities.
				Desktop Application Directory			L
			Ti 114	Maintenance		\$ 0.43	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly Per				
Laptop - Ruggedized	Section 4.5.3	Quantity	Unit		\$ 188.33		
							Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a
				Hardware			leasing term of 3 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 10.60	Represents break-fix services, primarily labor and parts.
							Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is apportioned
		ļ		Software License		•	over the assumed baseline volumes.
		<u> </u>		Software Maintenance		\$ 24.11	Represents costs associated with the labor and resources for Software Maintenance support.

		Unit of					
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				IMAR's		\$ 3.76	Represents labor costs for IMAR activities.
				Desktop Application Directory			
				Maintenance		\$ 0.56	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly Per				
Laptop - Ultra Portable	Section 4.5.3	Quantity	Unit		\$ 93.86		
							Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a
				Hardware			leasing term of 3 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 7.63	Represents break-fix services, primarily labor and parts.
							Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is apportioned
				Software License		,	over the assumed baseline volumes.
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 2.69	Represents labor costs for IMAR activities.
				Desktop Application Directory		n 0.56	
	0.1.1.1.4.2		E: 114 41 B	Maintenance		\$ 0.56	Represents the labor associated with maintaining the Desktop Application Directory.
I . III. D . 11 2: 1	Schedule 4.3 -	0 "	Fixed Monthly Per		m 107.40		
Laptop - Ultra Portable 2in1	Section 4.5.3	Quantity	Unit		\$ 106.48		
				** 1			Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a
				Hardware			leasing term of 3 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 8.66	Represents break-fix services, primarily labor and parts.
				G C 7:			Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is apportioned
				Software License			over the assumed baseline volumes.
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 3.07	Represents labor costs for IMAR activities.
				Desktop Application Directory		0.56	
	Schedule 4.3 -		E: 1 M 41 1 D	Maintenance		\$ 0.56	Represents the labor associated with maintaining the Desktop Application Directory.
Tablet - Convertible	Section 4.5.3	Quantity	Fixed Monthly Per Unit		\$ 95.28		
Tablet - Conventible	Section 4.5.5	Quantity	Unit		\$ 93.28		Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a
				Hardware		\$ 50.70	leasing term of 3 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware (Refresh Labor) Hardware Maintenance			Represents the labor to install and refresh hardware amortized over the estimated asset free. Represents break-fix services, primarily labor and parts.
				Haraware Maintenance		\$ 0.99	Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is apportioned
				Software License		\$ 11.41	over the assumed baseline volumes.
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's			Represents labor costs for IMAR activities.
				Desktop Application Directory		\$ 2.43	represents about costs for intrare activities.
				Maintenance		\$ 0.51	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly Per	тителине		ψ 0.51	recipresents the moor associated with maintaining the Desktop Application Directory.
Tablet - Ruggedized	Section 4.5.3	Ouantity	Unit		\$ 209.83		
1 aoict - Ruggedized	50011011 4.3.3	Qualitity	OIII		φ 209.83		Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a
				Hardware		\$ 130.69	leasing term of 3 years.
		Ì	1	Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
		Ì	1	Hardware (Refresh Labor) Hardware Maintenance			Represents the labor to install and refresh hardware amortized over the estimated asset me. Represents break-fix services, primarily labor and parts.
		 		manus munciume		Ψ 11.00	Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is apportioned
				Software License		\$ 17.95	
				Software Maintenance		4	Represents costs associated with the labor and resources for Software Maintenance support.
		 		IMAR's			Represents abor costs for IMAR activities.
		1	1	Desktop Application Directory		5.01	The second secon
				Maintenance		\$ 0.57	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly Per	in i		Ψ 0.57	propresents are most associated with maintaining the Desktop Application Directory.
Tablet - Surface Pro	Section 4.5.3	Ouantity	Unit		\$ 106.92		
Tuotet - Burrace 110	Section 4.5.5	Quantity	OIII		ψ 100.92		

Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
Resource Unit (RU)	Kelefence	Measure	Tricing Method	Decomposition	Resource Out Fee	Component Fee	Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a
				Hardware		\$ 56.89	leasing term of 3 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			Represents break-fix services, primarily labor and parts.
				Transmit manachanee		Ψ 7.03	Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is apportioned
				Software License		\$ 12.80	
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's			Represents labor costs for IMAR activities.
				Desktop Application Directory		ψ 2.00	Representation to the first weathers.
				Maintenance		\$ 0.57	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly Per	nzumonenee		0.57	representative me meer use entre manimum in the Beautop representative Brewery.
Desktop - 3D Workstation	Section 4.5.3	Quantity	Unit		\$ 273.69		
Desirep 32 Weinstaten	Section 11515	Quartery	o ini	Hardware	275.09	\$ 145.06	Represents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of 3 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			Represents break-fix services, primarily labor and parts.
				Haraware manachanee		ψ 20.71	Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is apportioned
				Software License		\$ 21.51	
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's			Represents labor costs for IMAR activities.
				Desktop Application Directory		ψ 10.70	representation costs for the reduction.
				Maintenance		\$ 1.26	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly Per	миниенинсе		\$ 1.20	Represents the tabor associated with maintaining the Beskiop Application Directory.
Portal - External Users	Section 4.5.3	Quantity	Unit		\$ 8.00		
1 Ortal - External Oscis	Section 4.3.3	Qualitity	Ollit	Hardware	3 8.00	\$	N/A
				Hardware Maintenance		\$ -	IVA N/A
				Software License		Ψ	Represents the cost of software license upgrades/refresh.
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR			Represents labor costs for IMAR activities.
	Schedule 4.3 -		Fixed Monthly Per	IMAK		\$ 2.10	Represents favor costs for invixity activities.
Portal - Portfolio Application	Section 4.5.3	Ouantity	Unit		\$ 210.90		
Portal - Portiono Application	Section 4.3.3	Quantity	Unit	Hardware	\$ 210.90	\$ -	N/A
				Hardware Maintenance		\$ -	N/A
				Software License		\$ 110.00	Represents the cost of software license upgrades/refresh.
				Software Maintenance			Represents the cost of software ficense upgrades/refresh. Represents costs associated with the labor and resources for Software Maintenance support.
				Break Fix			Represents costs associated with the labor and resources for Software Maintenance support. Represents labor costs for Break Fix activities.
	Schedule 4.3 -		Fixed Monthly Per	Break Fix		\$ 30.00	Represents labor costs for Break F1x activities.
Deslater Common	Section 4.5.3	Ouantity	Unit		126 17		
Desktop - Scanner	Section 4.3.3	Quantity	Unit		\$ 136.17		Represents the costs of acquiring the asset, including feeder consumabe kit. The component fee is the monthly lease payments for a
				Hardware		6 105.12	leasing term of 4 years.
				Haraware Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Haraware (Rejresn Labor) Hardware Maintenance			
							Represents break-fix services, primarily labor and parts, including annual preventive maintenance. N/A
				Software License		\$ -	
				Software Maintenance		6 201	N/A
	Schedule 4.3 -		Eined Mandle P	IMAR's		\$ 3.81	Represents labor costs for IMAR activities.
County Detained Day		O	Fixed Monthly Per		0 102.00		
County Retained Devices	Section 4.7.3	Quantity	Unit		\$ 103.09		I Demonstrate and of affirm linear manufacture in December 1, 25, 15, 15, 15, 15, 15, 15, 15, 15, 15, 1
				C - C I:		6 12.24	Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is apportioned
				Software License			over the assumed baseline volumes.
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 72.75	Represents labor costs for IMAR activities.
		ĺ		Desktop Application Directory			
				Maintenance		\$ 0.55	Represents the labor associated with maintaining the Desktop Application Directory.

		Unit of					
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
D. L. DOGG	Schedule 4.3 -	0 11	Fixed Monthly Per		0 26.22		
Desktop - DCSS	Section 4.7.3	Quantity	Unit	TI 1 (D.C. 1.T.1.)	\$ 36.23	e 2.26	Represents the labor for providing support for refresh tasks, on a 4-year cycle.
				Hardware (Refresh Labor) Hardware Maintenance			Represents the labor for providing support for refresh tasks, on a 4-year cycle. Represents break-fix services, primarily labor and parts.
				Haraware Maintenance		\$ 3.81	Represents break-inx services, primarily labor and parts. Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cost is apportioned
				Software License		\$ 5.42	over the assumed baseline volumes.
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's			Represents labor costs for IMAR activities.
				Desktop Application Directory		ψ 0.71	represents most vosts for 1911 fe deli-titles.
				Maintenance		\$ 0.53	Represents the labor associated with maintaining the Desktop Application Directory.
				Printer Maintenance			Represents Level 2 printer support.
	Schedule 4.3 -		Fixed Monthly Per				
Laptop - DCSS	Section 4.7.3	Quantity	Unit		\$ 44.31		
1 1		ì		Hardware (Refresh Labor)		\$ 3.36	Represents the labor for providing support for refresh tasks, on a 3-year cycle.
				Hardware Maintenance		\$ 7.23	Represents break-fix services, primarily labor and parts.
							Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is apportioned
				Software License		\$ 6.65	over the assumed baseline volumes.
				Software Maintenance		\$ 13.12	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 10.89	Represents labor costs for IMAR activities.
				Desktop Application Directory			
				Maintenance			Represents the labor associated with maintaining the Desktop Application Directory.
				Printer Maintenance		\$ 2.38	Represents Level 2 printer support.
Mobile Devices Support Services	Section 4.8	Month	Fixed Monthly		\$ 11.75		
							Represents the costs of Airwatch software licenses upgrades/refresh. The aggregated cost is apportioned over the volume of Mobile
				Software License		\$ 3.53	Devices.
							Represents costs associated with the labor and resources for Level 2 support and centralized hosting costs for Mobile Services
				Software Maintenance			applications.
				IMAR's		\$ 5.87	Represents labor costs for IMAR activities.
				Desktop Application Directory		_	
	211112		E' 116 11 B	Maintenance		\$ -	N/A
Printer - Color Network Workgroup - Large	Schedule 4.3 -	0 11	Fixed Monthly Per		165.77		
Format (CNWP-LF)	Section 4.11.3	Quantity	Unit		\$ 165.77		December of the state of the st
						e 06.00	Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a
				Hardware Hardware (Refresh Labor)			leasing term of 4 years.
				Haraware (Kejresn Labor) Hardware Maintenance			Represents the labor to install and refresh hardware amortized over the estimated asset life. Represents break-fix services, primarily labor and parts.
				IMAR's			Represents of eak-nx services, primarily fador and parts. Represents labor costs for IMAR activities.
Printer - Color Network Workgroup -	Schedule 4.3 -		Fixed Monthly Per	IMAK 3		\$ 3.07	represents about costs for intract activities.
Standard Format (CNWP)	Section 4.11.3	Quantity	Unit		\$ 67.57		
Standard Format (CIVWT)	Section 4.11.5	Quantity	Oilit		\$ 07.37		Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a
				Hardware		\$ 40.87	leasing term of 4 years.
				Hardware (Refresh Labor)		4,	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			Represents break-fix services, primarily labor and parts.
				IMAR's			Represents labor costs for IMAR activities.
Printer - Monochrome Network Workgroup -	Schedule 4.3 -	1	Fixed Monthly Per	*			
Standard Format (MNWP)	Section 4.11.3	Quantity	Unit		\$ 60.49		
,		1					Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a
				Hardware		\$ 36.37	leasing term of 4 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
		Ì		Hardware Maintenance			Represents break-fix services, primarily labor and parts.
				IMAR's			Represents labor costs for IMAR activities.
Printer - Monochrome Network Workgroup -	Schedule 4.3 -		Fixed Monthly Per				
Large Format (MNWP-LF)	Section 4.11.3	Quantity	Unit		\$ 88.70		

Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fe	Component Description
		1.200,000	a state of the sta			розово	Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a
				Hardware		\$ 61.20	6 leasing term of 4 years.
				Hardware (Refresh Labor)		\$ 1.7	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			Represents break-fix services, primarily labor and parts.
				IMAR's		\$ 1.43	2 Represents labor costs for IMAR activities.
Printer - Monochrome Network High Volume	Schedule 4.3 -		Fixed Monthly Per				
- Large Format (MNWP-LF-H)	Section 4.11.3	Quantity	Unit		\$ 169.45		
							Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a
				Hardware (D. C. J.			leasing term of 4 years. Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware (Refresh Labor) Hardware Maintenance			Represents the labor to install and refresh hardware amortized over the estimated asset life. Represents break-fix services, primarily labor and parts.
				IMAR's			Represents oreak-inx services, primarily labor and parts. Represents labor costs for IMAR activities.
WatchDocx File Sharing and Synchronization	Schedue 4.3		Fixed monthly fee	IMAKS		\$ /.04	Represents tabor costs for intak activities.
Service	Section 4.12	Month	per unit		\$ 17.49		
Scivice	Section 4.12	Wolful	per unit	Hardware	\$ 17.49	\$	N/A
				Hardware maintenance		\$ -	N/A
				Software		\$ 15.7	Represents the license cost attributable to providing this service
				Software maintenance			2 Represents the software maintenance cost (e.g. patches, upgrades) attributable to providing the service
				IMAR's			6 Represents the IMAR cost attributable to providing this service
	Schedule 4.3 -		Fixed Monthly Per	19			
Network Access - Static Wired	Section 5.5	Device	Unit		\$ 55.93		
							Represents the costs of acquiring network assets and support the Refresh tasks. The component fee is comprised of the monthly
				Hardware		\$ 15.69	depreciation of a combination of 4 and 5 year refresh cycles.
				Hardware Maintenance		\$ 11.03	Represents break-fix services, labor and parts.
							Represents the costs of software licenses upgrades/refresh. Based on a refresh cycle of 4 years on core network systems and 5 years
				Software		\$ 1.8	for edge switches, the aggregated cost is apportioned over the baseline volume of Network Access users.
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support.
				IMAR's		\$ 20.80	Represents labor costs for IMAR activities and circuit costs.
	Schedule 4.3 -	Active	Fixed Monthly Per				
Virtual Private Network (VPN) - Level 1	Section 5.6	Account	Unit		\$ 9.40		
							This component represents the costs of acquiring network assets including routers, VPN concentrators, Application Persistence
							servers, security & NAC systems and tools. The component fee is comprised of the monthly amortization of a combination of 4
				Hardware			year refresh cycles for routers and security systems.
				Hardware Maintenance		\$ 1.70	This component represents break-fix services, primarily labor and parts.
							This component represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 4 years for core network
				Software			systems.
		.		Software Maintenance			7 This component represents costs associated with the labor and resources for Level 2 support.
		1		IMAR's			5 This component represents labor costs for IMAR activities.
	Cahadula 4.2	Activo	Eired Monthly Den	Circuits		\$ 2.8	This component represents the cost for intersite bandwidth facilities and Internet access.
Virtual Brivata Natuvark (VDN) I aval 2	Schedule 4.3 -	Active	Fixed Monthly Per Unit		\$ 10.91		
Virtual Private Network (VPN) - Level 2	Section 5.6	Account		Hardware	φ 10.91	¢ 1.79	Represents the cost of incremental hardware not included in Infrastructure Services.
		1		Haraware Hardware Maintenance			Represents the cost of incremental nardware not included in infrastructure Services. Represents break-fix services, primarily labor and parts, not included in Infrastructure Services.
				Software Maintenance			2 Represents the costs of software license acquisition and management.
				Software Maintenance			Represents the costs of software incense acquisition and management. Represents software maintenance costs and labor and resources for Level 2 support.
		1		IMAR's			Represents abor costs for IMAR activities.
		1		Circuits		\$ -	1
	Schedule 4.3 -		Fixed monthly fee				
GSMS Short Code Setup	Section 5.7	Month	per unit		\$ 3,700.00		
Dioir Code Detap			F 41114	Hardware	5,700.00		
		1		Hardware maintenance			
				Software		\$ 3,700.0	Represents the license cost attributable to providing GSMS Short Code Setup.
				Software maintenance			
		1	ı				1

		Unit of					
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				IMAR's			
				Circuits			
	Schedule 4.3 -		Fixed monthly fee				
GSMS Short Code Support	Section 5.7	Month	per unit		\$ 1,507.63		
				Hardware		\$ -	
				Hardware maintenance		\$ -	
				Software		\$ -	
				Software maintenance		\$ 1,507.63	Represents the software maintenance cost (e.g. patches, upgrades) attributable to providing GSMS Short Code Support.
				IMAR's		\$ -	
				Circuits		\$ -	
	Schedule 4.3 -		Fixed monthly fee				
GSMS Messages	Section 5.7	Month	per unit		\$ 0.028		
				Hardware		\$ -	
				Hardware maintenance		\$ -	
				Software		\$ 0.028	Represents the license cost attributable to providing GSMS Messages.
				Software maintenance		\$ -	
				IMAR's		\$ -	
		İ		Circuits		\$ -	
	Schedule 4.3 -		Fixed Monthly Per			•	
Voice Analog Line	Section 5.7.3	Active Line	Unit		\$ 47.55		
v oree i mareg zine	50011011 51715	Tienve Eme	o ini		Ų .7.8 <i>0</i>		Represents the costs of Enterprise voice systems comprised of multiple geo-reduntant server clusters, analog to IP adapters,
				Hardware		\$ 14.99	1
				Hardware Maintenance			Represents break-fix services, primarily labor and parts.
				Haraware mannenance		Ψ	Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for voice based systems, the
				Software		\$ 2.22	aggregated cost is apportioned over the baseline volume of telephones.
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support.
				IMAR's			Represents labor costs for IMAR activities.
				Circuits			Represents the cost for intersite bandwidth facilities and PSTN access.
	Schedule 4.3 -		Fixed Monthly Per	Circuis		\$ 4.90	Represents the cost for intersite bandwidth facilities and FSTN access.
V-i Ci1- I i	Section 5.7.3	A -4: T :	Unit		\$ 46.98		
Voice Single-Line	Section 5.7.5	Active Line	Unit		\$ 46.98		Represents the costs of Enterprise voice systems comprised of multiple geo-reduntant server clusters, telepone, new cabling for
							VoIP deployment where required, gateways and support the Refresh tasks. The component fee is comprised of the monthly
				Hardware			amortization of 5 year refresh cycles.
				Hardware Maintenance		\$ 4.33	Represents break-fix services, primarily labor and parts.
							Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for voice based systems, the
				Software			aggregated cost is apportioned over the baseline volume of telephones.
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support.
				IMAR's			Represents labor costs for IMAR activities.
		ļ		Circuits		\$ 5.08	Represents the cost for intersite bandwidth facilities and PSTN access.
	Schedule 4.3 -		Fixed Monthly Per				
IP Conference Phone	Section 5.7.3	Phone	Unit		\$ 59.72		
							This component represents the costs of Enterprise voice systems comprised of multiple geo-redundant server clusters, IP
							infrastructure, gateways, IP Conference Phone, and support the Refresh tasks. The component fee is comprised of the monthly
				Hardware			amortization of 5 year refresh cycles.
				Hardware Maintenance			Represents break-fix services, primarily labor and parts.
				Software		\$ 2.20	Represents the costs of software licenses upgrades/refresh based on the refresh cycle of 5 years
				Software Maintenance		\$ 2.20	Represents software programming support
				IMAR's		\$ 12.95	represents the labor costs for IMAR activities
				Circuits		\$ 7.90	Represents the cost for bandwidth and circuitry
	Schedule 4.3 -		Fixed Monthly Per				
Voice Multi-Line	Section 5.7.3	Active Line	Unit		\$ 49.93		

Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Decomposition	Resource Unit Fee	Compo	nent Fee	Component Description
resource out (res)	Reference	Meagure	Tricing Method	Decomposition	resource out i ce	Сотро	nent i ce	Represents the costs of Enterprise voice systems comprised of multiple geo-reduntant server clusters, telepone, new cabling for
								VoIP deployment where required, gateways and support the Refresh tasks. The component fee is comprised of the monthly
				Hardware		\$	20.19	amortization of 5 year refresh cycles.
				Hardware Maintenance		\$		Represents break-fix services, primarily labor and parts.
						,		Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for voice based systems, the
				Software		\$	2.21	aggregated cost is apportioned over the baseline volume of telephones.
				Software Maintenance		\$		Represents costs associated with the labor and resources for Level 2 support.
				IMAR's		\$		Represents labor costs for IMAR activities.
				Circuits		\$		Represents the cost for intersite bandwidth facilities and PSTN access.
	Schedule 4.3 -		Fixed Monthly Fee					
Cloud Access Security Broker	Section 5.8	Month	Per Unit		\$ 15,450.12			
				Hardware				N/A
				Hardware maintenance				N/A
				Software		\$	14,350.12	Represents the license cost attributable to providing CASB capability
				Software maintenance		\$		Represents the cost associated with the support of the CASB capability
				IMAR's			,	N/A
				Circuits				N/A
	Schedule 4.3 -		Fixed Monthly Per					
Video Conferencing Services - Personal	Section 5.9	System	Unit		\$ 315.70			
-		Ž						Represents the costs of VTC roll-about system codec and support the Refresh tasks. The component fee is comprised of the
				Hardware		\$	112.72	
				Hardware Maintenance		\$		Represents break-fix services, primarily labor and parts.
								Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for VTC systems, the aggregated
				Software		\$	13.19	cost is apportioned over the baseline volume of VTC end points.
				Software Maintenance		\$		Represents costs associated with the labor and resources for Level 2 support.
				IMAR's		\$		Represents labor costs for IMAR activities.
				Circuits		\$		Represents the cost for intersite bandwidth facilities, Internet and PSTN access.
	Schedule 4.3 -		Fixed Monthly Per					
Video Conferencing Services - Room System	Section 5.9	System	Unit		\$ 895.13			
·								Represents the costs of VTC room system codecs and support the Refresh tasks. The component fee is comprised of the monthly
				Hardware		\$	300.90	depreciation of 5 year refresh cycles.
				Hardware Maintenance		\$	96.25	Represents break-fix services, primarily labor and parts.
								Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for VTC systems, the aggregated
				Software		\$	37.40	cost is apportioned over the baseline volume of VTC end points.
				Software Maintenance		\$		Represents costs associated with the labor and resources for Level 2 support.
				IMAR's		\$	106.35	Represents labor costs for IMAR activities.
				Circuits		\$	257.98	Represents the cost for intersite bandwidth facilities, Internet and PSTN access.
	Schedule 4.3 -		Fixed monthly fee					
BlueJeans Video Conferencing Service	Section 5.9	Month	per license		\$35.75	5		
				Hardware				n/a
				Hardware Maintenance				n/a
				Software			\$30.38	Represents the license cost attributable to providing Blue Jeans teleconferencing.
				Software Maintenance			\$5.37	Represents the cost associated with support and maintenance, including break-fix and IMAR.
		1		IMAR's				n/a
	Schedule 4.3 -			11/11 11(0				## C
T					0 76 730 30			
Townhall Services	Section 5.9			Handwana	\$ 76,730.20		12 020 45	121 VM Company with Cromon Asso Naturals and 4 Video Naturals Piles and CONN 5 V. a. D. f. al. 1 1 1 1
			1	Hardware				12+ VM Servers with Storage Area Network and 4 Video Network Edge appliances (CDN). 5 Year Refresh cycle included.
			1	Hardware Maintenance				Cloud based and premise based, the 12+ Servers are Cloud based and the VNEs are premise based.
				Software Maintenance				AVMS/QUMU application license and VNE/CDN licenses. 5 year refresh cycle included.
				Software Maintenance				Application, Content Distribution and Portal support.
				IMAR's		-	-	Townhall administrator and Portal updates.
				Circuits		\$	1,931.82	Origination and distribution bandwidth. Originator connectivity limited to available facilities.

		Unit of					
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fe	Component Description
	Schedule 4.3 -		Fixed Monthly Per				
Video Streaming and Archiving Services	Section 5.10		Unit		\$ 7,210.62		
							Represents the switching and router costs of a dedicated VLAN for Video Streaming services and support the Refresh tasks. The
							component fee is comprised of the monthly amortization of 5 year refresh cycles for the switch and 4 year refresh cycles for the
				Hardware		\$ 1,110.9	
				Hardware Maintenance		\$ 902.3	,
							Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for the switch and 4 years for the
				Software		\$ 88.8	,,
				Software Maintenance	_	\$ 902.3	
				IMAR's	_		Represents labor costs for IMAR activities.
	C-1-1-1-1-12		Eine I Mandala Dan	Circuits		\$ 2,666.0	Represents the cost for intersite bandwidth facilities and Internet access.
W:1 A D-:4	Schedule 4.3 -	0	Fixed Monthly Per Unit		\$ 160.18		
Wireless Access Point	Section 5.12	Quantity	Unit		\$ 100.18		This component represents the costs of acquiring WiFi access assets including a Wirelesss Access Point and a propotional amount
							of redundant controllers/NAC and support the Refresh tasks. The component fee is comprised of the monthly amortization of 3
				Hardware		e 51.2	by year refresh cycles.
				Hardware Maintenance	_		B This component represents break-fix services, primarily labor and parts.
				maraware maintenance	_	\$ 30.4	This component represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 3 years for WiFi network
				Software		\$ 18.6	systems, the aggregated cost is apportioned over the baseline volume of Wireless Access Points.
				Software	_	J 10.0	This component represents costs associated with the labor and resources for Level 2 support and the County WAN/LAN
				Software Maintenance		\$ 46.4	5 connectivity.
				IMAR's			This component represents labor costs for IMAR activities.
	Schedule 4.3 -	Active	Fixed Monthly Per	Im/IK 3		ψ 15.5	This component represents adopt costs for infinite activatics.
Network Access - Wire/Wireless	Section 5.12	Account	Unit		\$ 66.68		
TOUR TECESS WHO WHELESS	Section 3.12	riccount	Cint		ψ 00.00		Represents the costs of acquiring network assets including switches, routers, security & NAC systems and tools. The component
							fee is comprised of the monthly amortization of a combination of 4 year refresh cycles for routers and security systems and 5 year
				Hardware		\$ 16.9	refresh cycles for switches.
				Hardware Maintenance			Represents break-fix services, labor and parts.
							Represents the costs of software licenses upgrades/refresh. Based on a refresh cycle of 4 years on core network systems and 5 years
				Software		\$ 2.9	for edge switches, the aggregated cost is apportioned over the baseline volume of Network Access users.
				Software Maintenance		\$ 6.7	Represents costs associated with the labor and resources for Level 2 support.
				IMAR's		\$ 5.5	Represents labor costs for IMAR activities.
				Circuits		\$ 21.8	Represents the cost for intersite bandwidth facilities and Internet access.
	Schedule 4.3 -		Fixed Monthly Per				
3rd-Party Network Access - Category 1	Section 5.13	Network	Unit		\$ 536.92		
							Represents the costs of acquiring network assets and support the Refresh tasks. The component fee is comprised of the monthly
				Hardware		\$ 198.4	depreciation of 4 year refresh cycles.
				Hardware Maintenance		\$ 103.7	Represents break-fix services, labor and parts.
							Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 4 years for core network systems, the
				Software			aggregated cost is apportioned over the baseline volume of 3rd Party Network Access users.
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's		\$ 72.9	Represents labor costs for IMAR activities.
	Schedule 4.3 -		Fixed Monthly Per				
3rd-Party Network Access - Category 2	Section 5.13	Network	Unit		\$ 544.44		
							Represents the costs of acquiring network assets and support the Refresh tasks. The component fee is comprised of the monthly
				Hardware			depreciation of 4 year refresh cycles.
			<u> </u>	Hardware Maintenance		\$ 103.7	Represents break-fix services, labor and parts.
	1						Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 4 years for core network systems, the
	_			Software			3 aggregated cost is apportioned over the baseline volume of 3rd Party Network Access users.
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
	C-1-11 42		Eine IM di B	IMAR's		\$ 71.7	Represents labor costs for IMAR activities.
2nd Deute Meteoride A co. C. (2)	Schedule 4.3 -	NI-4 1	Fixed Monthly Per		6 540.74		
3rd-Party Network Access - Category 3	Section 5.13	Network	Unit		\$ 548.74		

		Unit of					
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
							Represents the costs of acquiring network assets and support the Refresh tasks. The component fee is comprised of the monthly
				Hardware			depreciation of 4 year refresh cycles.
				Hardware Maintenance		\$ 104.03	Represents break-fix services, primarily labor and parts.
				g c		A 20.07	Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 4 years for core network systems, the
				Software			aggregated cost is apportioned over the baseline volume of 3rd Party Network Access users.
				Software Maintenance IMAR's			Represents costs associated with the labor and resources for Level 2 support and access bandwidth. Represents labor costs for IMAR activities.
	Schedule 4.3 -		Fixed Monthly Per	IMAKS		\$ 70.38	Represents labor costs for invariant activities.
3rd Party Network Access - IP Sec - 5 Mbps	Section 5.13	Network	Unit		\$ 255.85		
Std 1 arty Network Access - 11 Sec - 3 Wildes	Section 3.13	Network	Oilit	Hardware	\$ 255.65	\$	N/A
				Hardware Maintenance		•	N/A N/A
				Software Software		\$ -	N/A N/A
				Software Maintenance		+	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's			Represents labor costs for IMAR activities.
	Schedule 4.3 -		Fixed Monthly Per			12.20	respective most vest to this result mes.
3rd Party Network Access - IP Sec - 10 Mbps	Section 5.13	Network	Unit		\$ 427.31		
				Hardware		\$ -	N/A
				Hardware Maintenance			N/A
				Software		\$ -	N/A
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's			Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual Access (1	Schedule 4.3 -		Fixed Monthly Per				
Mbps)	Section 5.13	Network	Unit		\$ 153.51		
•				Hardware		\$ -	N/A
				Hardware Maintenance		\$ -	N/A
				Software		\$ -	N/A
				Software Maintenance		\$ 141.25	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's		\$ 12.26	Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual Access (2	Schedule 4.3 -		Fixed Monthly Per				
Mbps)	Section 5.13	Network	Unit		\$ 260.12		
				Hardware		\$ -	N/A
				Hardware Maintenance		\$ -	N/A
				Software		\$ -	N/A
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's		\$ 12.26	Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual Access (3	Schedule 4.3 -		Fixed Monthly Per				
Mbps)	Section 5.13	Network	Unit		\$ 373.93		
				Hardware			N/A
				Hardware Maintenance		\$ -	N/A
				Software		\$ -	N/A
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
2.18 ()1 () ()	0.1.1.1.4.2		E' 1M 41 E	IMAR's		\$ 12.09	Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual Access (4	Schedule 4.3 -		Fixed Monthly Per		452.22		
Mbps)	Section 5.13	Network	Unit	77 7	\$ 473.32	.	N/A
		1		Hardware		•	N/A
				Hardware Maintenance			N/A N/A
			<u> </u>	Software Software Maintenance		\$ -	N/A Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
-				Software Maintenance IMAR's			Represents costs associated with the labor and resources for Level 2 support and access bandwidth. Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual Access (5	Schedule 4.3 -		Fixed Monthly Per	IMPAK S		φ 14.53	prepresents fauor costs for inviar activities.
Mbps)	Section 5.13	Network	Unit		\$ 613.55		
Νιορο	Section 3.13	INCLWOIK	UIII	Hardware	φ 015.55	\$ -	N/A
				Hardware Maintenance		•	N/A
		1		тиничите типистите		Ψ -	1974

Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				Software		\$ -	N/A
				Software Maintenance		\$ 599.04	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's		\$ 14.52	Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual Access (6-	Schedule 4.3 -		Fixed Monthly Per				
10 Mbps)	Section 5.13	Network	Unit		\$ 1,155.51		
				Hardware		•	N/A
				Hardware Maintenance			N/A
				Software		•	N/A
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's		\$ 28.45	Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual Access	Schedule 4.3 -		Fixed Monthly Per				
(20 Mbps)	Section 5.13	Network	Unit		\$ 1,907.15		
				Hardware			N/A
				Hardware Maintenance		•	N/A
				Software		•	N/A
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
			E: 116 11 E	IMAR's		\$ 56.81	Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual Access	Schedule 4.3 -		Fixed Monthly Per				
(30 Mbps)	Section 5.13	Network	Unit		\$ 2,504.79		Date.
				Hardware		•	N/A
				Hardware Maintenance		•	N/A
				Software			N/A
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
2 d D to N	Schedule 4.3 -		Eined Mandala Dan	IMAR's		\$ 56.82	Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual Access		NT 4 1	Fixed Monthly Per		e 2.070.77		
(40 Mbps)	Section 5.13	Network	Unit	Hardware	\$ 2,879.77		N/A
-				нагаware Hardware Maintenance		•	N/A
				Software Maintenance			N/A
				Software Maintenance		•	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's			Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual Access	Schedule 4.3 -		Fixed Monthly Per	IMAK 3		\$ 50.62	represents tabol costs for intract activities.
(50 Mbps)	Section 5.13	Network	Unit		\$ 3,032.09		
(50 141003)	Section 5.15	Network	Oint	Hardware	5,032.07		N/A
				Hardware Maintenance			N/A
				Software Software			10.11 N/A
				Software Maintenance		•	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
		 		IMAR's			Represents labor costs for IMAR activities.
	Schedule 4.3 -					Ų 0102	represents to the forest to the first transfer transfer to the first transfer transf
External DNS Management	Section 5.14	Month	Fixed Monthly		\$ 15,265.83		
				Hardware	. 15,205.05	\$ -	N/A
		1		Hardware Maintenance			N/A
				Software		\$ -	N/A
		İ		st			Represents costs associated with the labor and resources for Level 2 support and access bandwidth. Also includes the cost of
		1		Software Maintenance		\$ 12,212.03	Akamai service.
		İ		IMAR's			Represents labor costs for IMAR activities.
	Schedule 4.3 -						
External DNS Management Enhancement	Section 5.14	Month	Fixed Monthly		\$ 15,513.12		
Š		1		Hardware		\$ -	N/A
				Hardware Maintenance		\$ -	N/A
				Software		\$ -	N/A
				Software Maintenance		\$ 15,513.12	Represents costs associated with the labor and resources for Level 2 support related to the Kona Security services.
				IMAR's		_	Represents labor costs for IMAR activities.

		Unit of					
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
	Schedule 4.3 -		Ü	•		Ì	
New Site Install - Type I Fixed Component	Section 5.16	Install	Fixed Fee Per Unit		\$ 232,875.88		
				Hardware		\$ -	N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software		\$ -	N/A (Network Systems software provided as part of Network Access RUs).
							Represents the labor costs associated with the establishment of New Sites. To include: development of design standards; core
							circuit order and installation; planning and engineering; installation of Network hardware and software (not including the hardware
				Labor		\$ 232,875.88	and software); provisioning and turn up of the New Site, and project management.
	Schedule 4.3 -						
New Site Install - Type II Fixed Component	Section 5.16	Install	Fixed Fee Per Unit		\$ 116,437.94		
				Hardware		\$ -	N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software		\$ -	N/A (Network Systems software provided as part of Network Access RUs).
							Represents the labor costs associated with the establishment of New Sites. To include: development of design standards; core
							circuit order and installation; planning and engineering; installation of Network hardware and software (not including the hardware
	0.1.1.1.4.2			Labor		\$ 116,437.94	and software); provisioning and turn up of the New Site, and project management.
N. C'. I . II T. W.F. I.C.	Schedule 4.3 -	T . 11	D' 1E D II '				
New Site Install - Type III Fixed Component	Section 5.16	Install	Fixed Fee Per Unit	77 1	\$ 80,073.31	e.	N/A OL A THE TOTAL OF THE TOTAL
				Hardware		5 -	N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software		\$ -	N/A (Network Systems software provided as part of Network Access RUs). Represents the labor costs associated with the establishment of New Sites. To include: development of design standards; core
							1 .
				Labor		\$ 80,073,31	circuit order and installation; planning and engineering; installation of Network hardware and software (not including the hardware and software); provisioning and turn up of the New Site, and project management.
	Schedule 4.3 -			Labor		\$ 80,073.31	and software); provisioning and turn up of the New Site, and project management.
New Site Install - Type IV Fixed Component	Section 5.16	Install	Fixed Fee Per Unit		\$ 67,793,32		
New Site Histair - Type IV Fixed Component	Section 5.10	Ilistali	rixed ree rei Ollit	Hardware	\$ 07,793.32	¢	N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software		\$ -	N/A (Network Systems provided as part of Network Access RUs).
				Software		y -	Represents the labor costs associated with the establishment of New Sites. To include: development of design standards; core
							circuit order and installation; planning and engineering; installation of Network hardware and software (not including the hardware
				Labor		\$ 67.793.32	and software); provisioning and turn up of the New Site, and project management.
	Schedule 4.3 -			24001		07,773.52	and octivately previously and with up of the few oney and project management
New Site Install - Type V Fixed Component	Section 5.16	Install	Fixed Fee Per Unit		\$ 16,791.25		
				Hardware	0 10,771.20	\$ -	N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software		\$ -	N/A (Network Systems software provided as part of Network Access RUs).
				,		•	Represents the labor costs associated with the establishment of New Sites. To include: development of design standards; core
							circuit order and installation; planning and engineering; installation of Network hardware and software (not including the hardware
				Labor		\$ 16,791.25	and software); provisioning and turn up of the New Site, and project management.
	Schedule 4.3 -						
New Site Install - Type VI Fixed Component	Section 5.16	Install	Fixed Fee Per Unit		\$ 3,197.05		
				Hardware		\$ -	N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software		\$ -	N/A (Network Systems software provided as part of Network Access RUs).
							Represents the labor costs associated with the establishment of New Sites. To include: development of design standards; core
							circuit order and installation; planning and engineering; installation of Network hardware and software (not including the hardware
				Labor		\$ 3,197.05	and software); provisioning and turn up of the New Site, and project management.
	Schedule 4.3 -		Fixed Monthly Per				
Interactive Voice Services - Small	Section 5.17	Active Line	Unit		\$ 687.50		
							Represents the costs of acquiring IP PBX systems that provide Auto Attendant and ACD functions with Contact Management
				Hardware			Services and support the Refresh tasks. The component fee is comprised of the monthly depreciation of 5 year refresh cycles.
				Hardware Maintenance		\$ 136.57	Represents break-fix services, primarily labor and parts.
							Represents the costs of software licenses upgrades/refresh and programming. Based on the Refresh Cycle of 5 years for voice
				Software		\$ 74.39	7 7 88 8 11
				Software Maintenance		\$ 222.72	
				IMAR's			Represents labor costs for IMAR activities.
				Circuits		\$ 128.20	Represents the cost for intersite bandwidth facilities and PSTN access.

		Unit of					
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
	Schedule 4.3 -		Fixed Monthly Per	•		Î	
Interactive Voice Services - Medium	Section 5.17	Active Line	Unit		\$ 2,722.50		
							Represents the costs of acquiring IP PBX systems that provide Auto Attendant and ACD functions with Contact Management
							Services with Virtual Wall Boards, Automated Call Recording infrastructure and support the Refresh tasks. The component fee is
				Hardware		\$ 147.22	comprised of the monthly depreciation of 5 year refresh cycles.
				Hardware Maintenance		\$ 540.83	Represents break-fix services, primarily labor and parts.
							Represents the costs of software licenses such as Automatic Call Recording, Virtual Wall Boards and Agent Softphones,
							upgrades/refresh and programming. Based on the Refresh Cycle of 5 years for voice based systems, the aggregated cost is
				Software		\$ 294.60	
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support.
				IMAR's			Represents labor costs for IMAR activities.
				Circuits		\$ 507.68	Represents the cost for intersite bandwidth facilities and PSTN access.
	Schedule 4.3 -		Fixed Monthly Per				
Interactive Voice Services - Large	Section 5.17	Active Line	Unit		\$ 8,234.60		
							Represents the costs of acquiring IP PBX systems that provide Auto Attendant and ACD functions with Contact Management
							Services with Wall Boards, Integrated Voice Response (IVR), Computer-Telephoney Interface (CTI), Short Message Service
							(SMS), Work Force Management (WFM) and support the Refresh tasks. The component fee is comprised of the monthly
				Hardware			depreciation of 5 year refresh cycles.
				Hardware Maintenance		\$ 1,635.82	Represents break-fix services, primarily labor and parts.
							Represents the costs of software licenses including IVR, CTI, SMS and WFM, upgrades/refresh and programming. Based on the
				Software			Refresh Cycle of 5 years for voice based systems, the aggregated cost is apportioned over the baseline volume of IVS systems.
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support.
				IMAR's			Represents labor costs for IMAR activities.
The state of the s	0.1.1.1.4.2		D' 136 (11 D	Circuits		\$ 1,535.56	Represents the cost for intersite bandwidth facilities and PSTN access.
Interactive Voice Services - Support for	Schedule 4.3 -		Fixed Monthly Per				
County Owned	Section 5.17	Active Line	Unit		\$ 616.58		December 1 and 1 a
				77 7		e 42.07	Represents the costs of acquiring PBX trunking hardware and support the Refresh tasks. The component fee is comprised of the
				Hardware Hardware Maintenance			monthly depreciation of 5 year refresh cycles. Represents break-fix services, labor and parts.
				Haraware Maintenance		\$ 39.43	Represents break-fix services, fabor and parts. Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for voice based systems, the
				Software		\$ 1.1 <i>1</i>	aggregated cost is apportioned over the baseline volume of County owned IVS systems.
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support.
				IMAR's			Represents labor costs for IMAR activities.
				Circuits			Represents the cost for intersite bandwidth facilities and PSTN access.
	Schedule 4.3 -		Fixed monthly fee	Circuis		3 420.98	represents the cost for intersite bandwittin facilities and 1311 access.
Mobility Services	Section 5.18	Month	per unit		\$ 73.28		
Modify Bervices	Section 5.10	Wolten	per unit	Hardware	3 /3.28	\$ 3.12	Represents mobile device spares for Break/Fix
				Mobile Device Management			Represents the costs for the inclusion of MDM capability
				Support Services			Includes IMAR, Break/Fix and mobile device handling
				NASPO based carrier plan			Represents the carrier costs with Taxes and Surcharges included
	Schedule 4.3 -		Fixed monthly fee	P			
Mobility Services- Tethered	Section 5.18	Month	per unit		\$ 78.28		
,				Hardware	. 5.20	\$ 3.12	Represents mobile device spares for Break/Fix
		İ		Mobile Device Management			Represents the costs for the inclusion of MDM capability
				Support Services			Includes IMAR, Break/Fix and mobile device handling
				NASPO based carrier plan			Represents the carrier costs with Taxes and Surcharges included
	Schedule 4.3 -		Fixed Monthly Per	•			
Mainframe	Section 6.6	Server	Unit		\$ 96.63		
				Hardware		\$ -	N/A
				Operating System License		\$ 20.29	Represents the cost of software license upgrades/refresh. The aggregated cost is apportioned over the assumed baseline volumes.
				Other Software License		\$ -	N/A
				Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				Software Maintenance		\$ 72.47	Represents costs associated with operating system license maintenance and the labor and resources for Level 2 support.

Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
Resource Unit (RU)	Schedule 4.3 -	Measure	Fixed Monthly Per	Decomposition	Resource Out Fee	Component Fee	Component Description
Physical Server UNIX - Large	Section 6.7	Server	Unit		\$ 4,878,56		
Injulan server Sitti Emge	Section (1)	561761	o	Hardware	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	\$ 2,000,22	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating system license		\$ -	N/A
				Software license		\$ 48.79	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				Software maintenance			Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly Per	software maintenance		2,200.55	support.
Physical Server UNIX - Medium	Section 6.7	Server	Unit		\$ 2.894.99		
				Hardware	_,,,,,	\$ 1,331.70	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$ -	N/A
				Other Software License		\$ 43.42	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
						* ======	Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2
				Software Maintenance		\$ 1,259,31	support.
	Schedule 4.3 -		Fixed Monthly Per			1,217.01	looft
Physical Server UNIX - Small	Section 6.7	Server	Unit		\$ 1,811.71		
				Hardware	2,000,00	\$ 724.69	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$ -	N/A
				Other Software License		\$ 36.23	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
							Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2
				Software Maintenance		\$ 724.68	support.
	Schedule 4.3 -		Fixed Monthly Per				
Physical Server UNIX - X-Large	Section 6.7	Server	Unit		\$ 5.238.56		
,				Hardware		\$ 2,147.81	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$ -	N/A
				Other Software License		\$ 52.39	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
						,	Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2
				Software Maintenance		\$ 2,435,93	support.
	Schedule 4.3 -		Fixed Monthly Per			_,	1-ppp-
Physical Server Wintel - Large	Section 6.7	Server	Unit		\$ 1,676.75		
				Hardware	2,0,000	\$ 586.86	Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$ -	
				Other Software License		\$ 50.30	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
		i		Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				Distriction		÷ 50.05	Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2
		ĺ		Software Maintenance		\$ 918.02	support.
	Schedule 4.3 -	i	Fixed Monthly Per			. ,10.02	
Physical Server Wintel - Medium	Section 6.7	Server	Unit		\$ 1,167.08		
,				Hardware	1,107.00	\$ 350.12	Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
		 		Operating System License		\$ 25.54	N/A
				Other Software License		Ψ	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
		 		Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
		<u> </u>		manure mumenance		ψ 32.32	represents the cost of the maintenance Agreement for hardware support and ofear-in services.

Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Decomposition	Resource Unit Fee	Component	t Fee	Component Description
								Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2
				Software Maintenance		\$ 70	06.08	support.
	Schedule 4.3 -		Fixed Monthly Per					
Physical Server Wintel - Small	Section 6.7	Server	Unit		\$ 940.41			
				Hardware				Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$	18.81	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$	-	N/A
				Other Software License				Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 3	39.50	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
								Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2
				Software Maintenance		\$ 59	90.58	support.
	Schedule 4.3 -		Fixed Monthly Per					
Physical Server Wintel - X-Large	Section 6.7	Server	Unit		\$ 1,960.86			
				Hardware				Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)		\$ 3	33.53	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating system license		\$	-	N/A
				Software license				Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 10)2.20	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
								Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2
				Software maintenance		\$ 91	18.02	support.
	Schedule 4.3 -		Fixed Monthly Per					
Virtual Host Server - Windows/Linux	Section 6.7	Server	Unit		\$ 5,328.61			
				Hardware				Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$ 10)6.57	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating system license		\$	-	N/A
				Software license			59.86	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 49	98.00	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
								Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2
				Software maintenance		\$ 1,63	33.44	support.
	Schedule 4.3 -		Fixed Monthly Per					
Virtual Guest Server - Windows	Section 6.7	Server	Unit		\$ 616.08			
				Hardware		\$	-	N/A
								Represents the cost of software license upgrades/refresh. Based on the physical host refresh cycle of 5 years, the aggregated cost is
				Operating System License				apportioned over the assumed baseline volumes.
				Other Software License		\$ 3	30.80	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$	-	N/A
								Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2
	211112		T' 116 11 B	Software Maintenance		\$ 54	12.15	support.
	Schedule 4.3 -		Fixed Monthly Per					
Virtual Guest Server - Unix	Section 6.7	Server	Unit	** 1	\$ 1,293.77			
				Hardware		\$	-	N/A
								Represents the cost of software license upgrades/refresh. Based on the physical host refresh cycle of 5 years, the aggregated cost is
				Operating System License				apportioned over the assumed baseline volumes.
				Other Software License		\$ 3	38.81	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$	-	N/A
								Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2
	0.1.1.1.4.2		D' 116 dl 2	Software Maintenance		\$ 1,16	54.39	support.
***	Schedule 4.3 -		Fixed Monthly Per					
Virtual Guest Server - Linux	Section 6.7	Server	Unit	** 1	\$ 646.88	6		N/A
	+	1		Hardware		\$	-	N/A
							45.00	Represents the cost of software license upgrades/refresh. Based on the physical host refresh cycle of 5 years, the aggregated cost is
				Operating System License				apportioned over the assumed baseline volumes.
				Other Software License		\$	32.34	Represents an allocation of corporate tools charges and anti-virus costs to support servers.

		Unit of					
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				Hardware Maintenance		\$ -	N/A
							Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2
				Software Maintenance		\$ 569.26	5 support.
	Schedule 4.3 -		Fixed Monthly Per				
AS/400	Section 6.7	Server	Unit		\$ 3,118.66		
				Hardware		\$ -	N/A
				Operating System License		\$ -	N/A
				Other Software License		\$ -	N/A
				Hardware Maintenance		\$ 1.746.45	5 Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
						2,, 10110	Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2
				Software Maintenance		\$ 1,372,21	support.
	Schedule 4.3 -		Fixed Monthly Per	Software Mannenance		1,572121	- papperu
Copia Fax Line	Section 6.7	Quantity	Unit		\$ 125.00		
Copia i ax Eme	Section 6.7	Quartity	Cint	Hardware	123.00	\$ -	N/A
				Hardware Maintenenace			N/A
				Hardware Maintenance		\$ -	
				Software License		\$ -	
				Software Maintenance		\$ -	
				Circuits		4	Represents the cost for intersite bandwidth facilities and PSTN access.
	Schedule 4.3 -		Fixed Monthly	Circuis		\$ 123.00	represents the cost for intersite bandwittin facilities and 1311v access.
Oracle Exadata Services - Eighth Rack	Section 6.7	Server	Fee Per Unit		\$ 10.380.95		
Oracle Exadata Services - Eighth Rack	Section 0.7	Berver	ree i ei oint		\$ 10,380.93		Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
							Exadata X6-2 Eighth Rack
							2 x Exadata Server Nodes (22 cores, 512 GB memory each)
							18 x Exadata Storage Nodes (43 TB useable - high redundancy)
				** 1		Φ 4.150.4	
				Hardware		\$ 4,159.4	3 Bare Metal Install
				H 1 (D 6 1 1 1)		ф. 400 1	Represents the labor to install and refresh hardware amortized over the estimated asset life. This cost does not include data
				Hardware (Refresh Labor)			9 migration and remediation labor.
				Support Labor			7 Represents the labor costs to support the Oracle Exadata servers ,
				Software License			Represents the software license costs to support the Oracle Exadata servers ,
				Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
	211142		F. 116 11	Software Maintenance		\$ 1,320.00	Represents costs associated with various software maintenance costs.
Oracle Exadata Services - Backup and	Schedule 4.3 -	Used	Fixed Monthly				
Recovery	Section 6.7	Terabyte	Fee Per Unit		\$ 122.88		
				Hardware		\$ 32.8	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
							Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is apportioned
				Operating System License			7 over the assumed baseline volumes.
				Other Software License			Represents the estimate of the Non-OS License Software.
				Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted above.
		<u> </u>		Software Maintenance		\$ 66.36	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3	Used	Fixed monthly fee				
Attached Storage – Mainframe	Section 6.8	Gigabytes	per unit		\$ 6.73		
				Hardware			Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
							Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is apportioned
				Oprating System license			over the assumed baseline volumes.
				Other Software License			Represents the estimate of the Non-OS License Software
				Hardware maintenance		\$ 2.09	Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted above.
				Software maintenance			Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3	Used	Fixed monthly fee				
Attached Storage – AS/400	Section 6.8	Gigabytes	per unit		\$ 0.7		
5		1		Hardware			Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
							Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is apportioned
		1		Oprating System license			over the assumed baseline volumes.
			L	op. ann S System meetise			

Schedule 43 Infinitestance Services Schedule 43 Infinitestance Services Schedule 43 Infinitestance Services Schedule 43 Infinitestance Services Schedule 43 Infinitestance Services Infinitestance S	Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Decomposition	Resource Unit Fee	Componer	nt Fee	Component Description
Schedule 4.3 - Schedule 4.3 -				Ü	Other Software License		•		Represents the estimate of the Non-OS License Software
Inflammation Services Section 6.3 Month Section 6.					Hardware maintenance		\$	0.18	Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted above.
Introductions Services Services Service					Software maintenance		\$	0.51	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
Service Modes Services Set Uber Services Services		Schedule 4.3							
End User Services Network Services Network Services Data Center Survices Application Development Services Application Development Services Data Center Survices Services Servic	frastructure Services	Section 6.8	Month	Fixed Monthly		\$ 325,304.45			
Substitute Services Substitute Services					Service Desk Services		\$	-	
Network Services S									Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Infrastructure Services in support of End
Network Services Data Center Services Data Center Services Data Center Services Data Center Services Application Management & Operations Application Management & Operations Development Mercics Services					End User Services		\$ 84,8	836.57	
Data Center Services Application Ministrance & Operations Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Schools 4.3 -									
Data Center Services \$ 74,038,60 Center Services \$ 1,038,60 Center Services \$ 1,0					Network Services		\$ 165,8	829.28	
Application Maleitenance & Operations Services Services Application Probagance of Services Application Probagance Services Application Probagance Services Application Probagance Services Application Probagance Services Application Probagance Services Application Probagance Services Application Probagance Services Application Probagance Services Application Probagance Services Application Probagance Services Application Probagance Services Application Probagance Services Application Probagance Services Application Probagance Services Service Services Application Probagance Services Service Services Service Services Service Services Service Services Application Probagance Services Service Services Service Services Service Services Application Probagance Services Service Services Service Services Service Services Service Services Service Services Application Probagance Services Service Services Services Service Services Services Service Services							6 74	(20.60	
Scholute A. S. Scholu							\$ /4,0	638.60	Center Services.
Application Development Services S					**		¢		N/A
Represents the hardware cost of the Routers, Switches and circuit costs, Servers. Refresh has been included to the state of the Routers and Software or the representation of the Routers and Software or the representation of the Routers of the Routers and Software or the representation of the Routers of th							\$		
Schedule					Application Development Services		φ		
Schedule 4.3 - Schedule 4.5 - Schedu			1		Hardware		¢ 151 /	625 62	
Labor Schedule 4.3 - Section 6.8 Server Unit S 1,905.36									
Aclaim Riverhed Section 6.8 Server Unit Hardware Hardware Development and Test Services Section 6.9 Month Fixed Monthly Per Application Development Services Application Development Services Application Development Services Section 6.12 Sect					2				-
Acelaim Riverhold Section 6.8 Server Unit Hardware S 1,905,36		Schedule 4.3 -		Fixed Monthly Per	Labor		Φ 127,	111.59	Represents the Labor to support minastructure Services as defined in Section 2.5 of the Technical Proposal.
Hardware (Refresh Labor) Gerating System License Operating System Lic	cclaim Riverbed		Server			\$ 1,905.36			
Hardware (Refresh Labor) Separating System License Operating System L					Hardware	,	\$ 5	854 43	Represents the hardware costs, architecture, installation and monthly lease payments for a leasing term of 4 years
Schedule 4.3 - Services Servi							6		
Other Software License S					,		3		
Bardware Maintenance S 720,93 Represents the third party costs to maintain the hardware. Support Labor Support Labor Software Maintenance S 330,00 Represents Contractor labor to install and break fix the hardware. S 30,00 Represents Contractor labor to install and break fix the hardware. S 30,00 Represents Contractor labor to install and break fix the hardware. S 30,00 Represents the third party costs to maintain the hardware. S 30,00 Represents the intriductor to install and break fix the hardware. S 10,4 S 10							\$	-	n/a
Support Labor Software Maintenance Schedule 4.3 - Section 6.9 Month Fixed Monthly Services End User Services Services Application Development Services Attached Storage - WINTEL Section 6.12 Service Unit Support Labor Software Maintenance Software Maintenance Software Maintenance Software Maintenance Software Maintenance Software Maintenance Software Maintenance Software Maintenance Software Sof					Other Software License		\$	-	n/a
Schedule 4.3 - Development and Test Services Section 6.9 Month Fixed Monthly Service Desk Services Section 6.9 Month Fixed Monthly Service Desk Services Ser					Hardware Maintenance		\$	720.93	Represents the third party costs to maintain the hardware.
Schedule 4.3 - Section 6.9 Month Fixed Monthly Fixed Month					Support Labor		\$ 3	330.00	Represents Contractor labor to install and break fix the hardware.
Schedule 4.3 - Section 6.9 Month Fixed Monthly Service Desk Services S	-				Software Maintenance		\$	_	n/a
Development and Test Services Section 6.9 Month Fixed Monthly Per Attached Storage - WINTEL Services Section 6.9 Month Fixed Monthly Per Attached Storage - WINTEL Section 6.12 Service Service Services Application Month Exervices Application Month Maintenance & Operations Software Attached Storage - WINTEL Section 6.12 Service Service Services Application Maintenance & Operations Software Application Maintenance & Operations Software Attached Storage - WINTEL Section 6.12 Server Worth Monthly Per Unit Services Services Application Maintenance & Operations Software Software Software Software Software Unit Software Sof		Schedule 4.3 -							
Service Desk Services S - N/A	evelopment and Test Services		Month	Fixed Monthly		\$ 223 622 34			
End User Services S - N/A	evenopment and rest services	Section (1)	11101111	1 med monumy	Service Desk Services	Ų 220,022I3 I	\$	-	N/A
Data Center Services S - N/A							\$	-	N/A
Application Maintenance & Operations Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Maintenance & Ope \$ 144,547.59 Represents the portion of Dev and Test services attributable to providing Application Development Service Represents the portion of Dev and Test services attributable to providing Application Development Service on Exhibit 16.1-1. Represents the portion of Dev and Test services attributable to providing Application Maintenance & Ope 144,547.59 Represents the portion of Dev and Test services attributable to providing Application Maintenance & Ope 144,547.59 Represents the portion of Dev and Test services attributable to providing Application Maintenance & Ope 144,547.59 Represents the portion of Dev and Test services attributable to providing Application Maintenance & Ope 144,547.59 Represents the portion of Dev and Test services attributable to providing Application Maintenance & Ope 144,547.59 Represents the portion of Dev and Test services attributable to providing Application Maintenance & Operating Systems to Poperating Systems the Development Services attributable to providing Application Maintenance & Operating Systems to Poperating Systems the Development Services attributable to providing Application Development Services attributable to providing Application Development Services attributable to providing Application Development Services attributable to providing Application Development Services attributable to providing Application Development Services attributable to providing Application Development Services attributable to providing Application Development Services attributable to providing Application Develo					Network Services		\$	-	N/A
Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Services Application Development Service Represents the portion of Dev and Test services attributable to providing Application Development Service Represents the hardware cost of the Routers, Switches and circuit costs, Servers to support the Development Service of Services of the Routers, Switches and circuit costs, Servers to support the Development Service of Services of the Routers, Switches and circuit costs, Servers to support the Development Service of Services of the Routers, Switches and circuit costs, Servers to support the Development of Services of Services of the Routers, Switches and circuit costs, Servers to support the Development Service of Services of the Routers, Switches and circuit costs, Servers to support the Development of Services of Services of the Routers, Switches and circuit costs, Servers to support the Development Services of Services of the Routers, Switches and circuit costs, Servers to support the Development Services of Services of the Routers, Switches and circuit costs, Servers to support the Development Services of Services of the Represents the Services of Services of the Represents the Services of Serv					Data Center Services		\$	-	N/A
Application Development Services Application Development Services Represents the portion of Dev and Test services attributable to providing Application Development Service Represents the hardware cost of the Routers, Switches and circuit costs, Servers to support the Development Service Represents the hardware cost of the Routers, Switches and circuit costs, Servers to support the Development Service Software and Test Services Software and Test Services Software. Software Labor Attached Storage - WINTEL Section 6.12 Server Unit Hardware Section 6.12 Server Unit Hardware Software License Operating System License Other Software License N/A Other Software License N/A					Application Maintenance & Operations				
Represents the hardware cost of the Routers, Switches and circuit costs, Servers to support the Development and Test Services Software. Software					Services		\$ 79,0	074.75	Represents the portion of Dev and Test services attributable to providing Application Maintenance & Operations Services.
Hardware Software					Application Development Services		\$ 144,5	547.59	Represents the portion of Dev and Test services attributable to providing Application Development Services.
Schedule 4.3 - Section 6.12 Server Unit Service Software Hardware Operating System License Other Software License Other Software Software \$ 25,007.28 Represents the software costs associated with Development and Test Service Software. \$ 110,431.67 Represents the Labor to support Development and Test Environment as defined in Section 2.8 of the Tech \$ 1.00 \$ 0.37 Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years. \$ N/A N/A									Represents the hardware cost of the Routers, Switches and circuit costs, Servers to support the Development and Test environment.
Labor \$ 110,431.67 Represents the Labor to support Development and Test Environment as defined in Section 2.8 of the Tech Schedule 4.3 - Section 6.12 Server Unit \$ 1.00 \$			<u> </u>		Hardware		\$ 88,	183.39	Refresh has been included based on depreciation period shown on Exhibit 16.1-1.
Schedule 4.3 - Section 6.12 Server Unit \$ 1.00 Hardware \$ 0.07 Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years. Operating System License \$ 1.00 Other Software License \$ 0.37 Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years. N/A					3				
Attached Storage - WINTEL Section 6.12 Server Unit Hardware Hardware Operating System License Other Software License Other Software License S 1.00 \$ 0.37 Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years. N/A N/A					Labor		\$ 110,4	431.67	Represents the Labor to support Development and Test Environment as defined in Section 2.8 of the Technical Proposal.
Hardware \$ 0.37 Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years. Operating System License \$ - N/A Other Software License \$ - N/A			_						
Operating System License \$ - N/A Other Software License \$ - N/A	ttached Storage - WINTEL	Section 6.12	Server	Unit	77 7	\$ 1.00	ė.	0.27	
Other Software License \$ - N/A			 				\$		
					1 0 1		\$		
Hardware Maintenance \$ - N/A			 		Other Software License Hardware Maintenance		9		
			 				\$		Represents costs associated with storage management software, and the labor and resources for Level 2 support.
Schedule 4.3 - Used Fixed Monthly Per		Schedule 4.3 -	Used	Fixed Monthly Per	ogiware municiance		Ψ	0.03	respective costs associated with storage management software, and the fator and resources for Level 2 support.
Attached Storage - Unix Section 6.12 Gigabyte Unit \$ 1.15	ttached Storage - Unix					\$ 1.15			
Hardware \$ 0.43 Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.	<u> </u>		G J3		Hardware		\$	0.43	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.

		Unit of					
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fee	i i
				Operating System License		\$ -	N/A
				Other Software License		\$ -	N/A
				Hardware Maintenance		\$ -	N/A
				Software Maintenance		\$ 0.72	Represents costs associated with storage management software, and the labor and resources for Level 2 support.
	Schedule 4.3 -	Used	Fixed Monthly Per				
Storage - Document Processing Center 1	Section 6.12	Gigabyte	Unit		\$ 16,579.20		
				Hardware		\$ 8,602.76	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years
							Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is apportioned
				Operating System License		\$ 1,650.55	
				Other Software License			Represents the estimate of the Non-OS License Software in support of the DPC.
				Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted above.
				Software Maintenance		\$ 1,952.66	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -	Used	Fixed Monthly Per				
Storage - Document Processing Center 2	Section 6.12	Gigabyte	Unit		\$ 9,828.00		
				Hardware		\$ 5,099.64	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years
							Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is apportioned
				Operating System License		\$ 978.43	over the assumed baseline volumes.
				Other Software License		\$ 550.37	Represents the estimate of the Non-OS License Software in support of the DPC.
				Hardware Maintenance		\$ 2,042.04	Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted above.
				Software Maintenance		\$ 1,157.52	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -	Used	Fixed Monthly Per				
Storage - Primary Tier	Section 6.12	Gigabyte	Unit		\$ 0.91		
,		Ŭ,		Hardware		\$ 0.24	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
						-	Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is apportioned
				Operating System License		\$ 0.02	over the assumed baseline volumes.
				Other Software License			Represents the estimate of the Non-OS License Software in support of the DPC.
				Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted above.
				Software Maintenance			Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -	Used	Fixed Monthly Per				
Storage - Secondary Tier	Section 6.12	Gigabyte	Unit		\$ 0.68		
gy		= 18.117.11		Hardware	, , , , , , , , , , , , , , , , , , , ,	\$ 0.20	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
						* ****	Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is apportioned
				Operating System License		\$ 0.02	over the assumed baseline volumes.
				Other Software License			Represents the estimate of the Non-OS License Software in support of the DPC.
				Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted above.
				Software Maintenance			Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -	Used	Fixed Monthly Per	sojimare mannemmee		ψ 0.5 T	represents the absorbed with software mannerance along with the layer and resources for Level 2 support.
Storage - Archive Tier	Section 6.12	Gigabyte	Unit		\$ 0.32		
Storage Themive rici	Section 0.12	Gigatyte	Oiit	Hardware	ų 0.32	\$ 0.17	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
	+	1	 	iiu unu c		ψ 0.17	Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is apportioned
				Operating System License		\$ 0.01	over the assumed baseline volumes.
	+	1	1	Other Software License			Represents the estimate of the Non-OS License Software in support of the DPC.
	+	1	+	Hardware Maintenance			Represents the estimate of the Non-OS License Software in support of the DPC. Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted above.
				Software Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted above. Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -	1	Fixed Monthly Per	зојіжаге татепапсе		φ 0.03	represents costs associated with software maintenance along with the labor and resources for Level 2 support.
Storogo Immutable Tim (1TD)		1 Ta	Unit		\$ 638.62		
Storage - Immutable Tier (1TB)	Section 6.12	1 Terabyte	Unit	Handman	\$ 638.62	0 21077	Damaganta the handware costs, installation and monthly loop governs for a large state of the same of t
	1	1	1	Hardware		a 318.67	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				O		e 100.72	Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is apportioned
	1	ļ		Operating System License		_	over the assumed baseline volumes.
		1		Other Software License		\$ -	N/A
				Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted above.
				Software Maintenance		\$ 90.05	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.

		Unit of						
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition	Resource Unit Fee	Component l	Fee	Component Description
	Schedule 4.3 -		Fixed Monthly Per					
Storage - Immutable Tier (500GB)	Section 6.12	512 Gigabyte	Unit		\$ 319.31			
				Hardware		\$ 159	.02 Re	epresents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
							Re	epresents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is apportioned
				Operating System License		\$ 90	.05 ove	ver the assumed baseline volumes.
				Other Software License		\$	- N/	/A
				Hardware Maintenance		\$ 24	.59 Re	epresents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted above.
				Software Maintenance		\$ 45	.66 Re	epresents costs associated with software maintenance along with the labor and resources for Level 2 support.
Optional Item Catalog (OIC) - Software	Exhibit 16.1 -							
Addition	Section 10.2	Quantity	Fixed Fee Per Unit		\$ 2,450.00			
				Hardware		\$ 221	.32 Re	epresents the lab workstations used to test MSI packing.
				Operating System License		\$	-	
				Other Software License		\$ 48	.28 Re	epresents desktop software packaging and installation kit software.
				Hardware Maintenance		\$	-	
				Software Maintenance		\$ 2,180	.40 Re	epresents the labor costs for adding software to the catalog of available software.
	Exhibit 16.1 -							
Optional Item Catalog (OIC) - Update	Section 10.2	Quantity	Fixed Fee Per Unit		\$ 1,400.00			
				Hardware		\$ 112	.56 Re	epresents the lab workstations used to test MSI packing.
				Operating System License				
				Other Software License		\$ 26	.15 Re	epresents desktop software packaging and installation kit software.
				Hardware Maintenance				
				Software Maintenance		\$ 1,261	.29 Re	epresents the labor costs for updating software to the catalog of available software.
Transition Services - Service Desk								
Framework	Schedule 2.1	Milestone	Fixed Fee Per Unit		\$ -			
				Hardware		\$	- N/	/A
				Software		\$	- N/	
				Labor		\$	- N/A	/A

TRANSFORMATION PROJECT 1 - DESKTOP SERVICES

ONE-TIME COST										
Labor										
Labor Category # of Hrs RU Fee Total										
Application Virtualization Services - 200 User Bundle		1 \$	691.48 \$	691						
			\$	-						
			\$	-						
			\$	-						
			\$	-						
			\$	-						
			\$	-						
			\$	-						
			¢	_						

Hardware (HW)									
Item or RU	Quantity	Cost or RU Fee	Total One-Time Cost						
Server Hardware and									
	_								
Appliances - 200 User Bundle	1	\$ 21,637	\$ 21,637						
			-						
			\$ 21,637						

Software (SW)									
				Total One-Time					
Item	Quantity	Fee		Cost					
Virtualization Software - 200	1	\$	36,913	\$	36,913				
				• -					

RECURRING COST

Cost Item	Description	Annual Fee		How will cost be recovered?
Service for first 200 User		\$	20,101	Fixed amount per month
Each Additional User		\$	101	Per User per month above 200 users
		\$	-	
		\$	-	
		\$	-	
		\$	-	
		\$	-	
		\$	-	
		\$	-	

TRANSFORMATION PROJECT 2 - USER DATA SERVICES

ONE-TIME COST											
	.abor				Hardware	(HW)			Software		
							Total One-Time				Total One-Time
Labor Category	# of Hrs. RU F	ee Total		Item or RU	Quantity	Cost or RU Fee	Cost	Item	Quantity	Fee	Cost
Implementation of Enhanced Support Service	60	95.97 \$	5,758								
Migration of One-Drive User Data	1569.2	101.21 \$	158,820								
		\$	-								
		\$	-								
		\$	-								
		\$	-								
		\$	-								
		\$	-								
		\$	-								
		\$	164,578				\$ -				\$ -

RECURRING COST			
Cost Item		Annual Fee	How will cost be recovered?
Enhance Support for Offi	One Drive for Business	\$ 12	Per User per Month
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	

TRANSFORMATION PROJECT 3 - IT APPLICATION PORTFOLIO MANAGEMENT SERVICES

ONE-TIME COST

Labor									
Labor Category	# of Hrs.	RU F	Fee	Total					
Implementation Consultant	1	L \$	131,421.09	\$	131,421				
Applications Developer - Senior	164	\$	120.61	\$	19,780				
				\$	-				
				\$	-				
				\$	-				
				\$	-				
				\$	-				
				\$	-				
				\$	-				
	·	•		Ś	151,201				

Hardware (HW)							
Item or RU	Quantity	Cost or RU Fee	Total One-Time Cost				
			1				

Software (SW)									
			Total One-	Time					
Quantity	Fee		Cost						
	1 \$	361,395	\$	361,395					
		Quantity Fee	Quantity Fee	4.1.14					

RECURRING COST

Cost Item	Description	Annual Fee	How will cost be recovered?
Support Costs	Includes 2 Virtual Servers, Software Support and HPE Labor to manage the	\$ 146,802	Fixed Price per Month
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
	_	\$ -	

TRANSFORMATION PROJECT 4 - NETWORK TRANSFORMATION

ONE-TIME COST											
La	abor				Hardware (HW)			Software (SW)			
							Total One-Time				Total One-Time
Labor Category	# of Hrs.	RU Fee	Total	Item or RU	Quantity	Cost or RU Fee	Cost	Item	Quantity	Fee	Cost
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -				\$ -				\$ -

RECURRING COST			
Cost Item	Description	Annual Fee	How will cost be recovered?
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	

TRANSFORMATION PROJECT 5 - VOICE SERVICES TRANSFORMATION

ONE-TIME COST	DNE-TIME COST										
Labor			Hardware (HW)					Software	(SW)		
							Total One-Time				Total One-Time
Labor Category	# of Hrs.	RU Fee	Total	Item or RU	Quantity	Cost or RU Fee	Cost	Item	Quantity	Fee	Cost
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -				\$ -				\$ -

RECURRING COST									
Cost Item	Description	Annual Fee	How will cost be recovered?						
		\$ -							
		\$ -							
		\$ -							
		\$ -							
		\$ -							
		\$ -							
		\$ -							
		\$ -							
		\$ -							

TRANSFORMATION PROJECT 6 - STORAGE ARCHITECTURE

<u>ONE-TIME COST</u>										
	Labor									
Labor Category	# of Hrs.	RL	U Fee	Total						
Control Point Implementation		1 \$	137,979.33	\$	137,979					
Structured Data Management Pilot		1 \$	126,035.51	\$	126,036					
				\$	-					
				\$	-					
				\$	-					
				\$	-					
				\$	-					
				\$	-					
				\$	-					
	•		·	\$	264,015					

	Hai	rdware (H	W)			
Item or RU	Quantity	d	Cost or RU Fee		Total One-Time Cost	
ControlPoint (SQL Server)		1	\$	7,033	\$	7,033
					\$	7,033

	S	oftware	(SW)			
					Total One	-Time
Item	Quantity		Fee		Cost	
HP ControlPoint Enterprise						
Volume Package 100TB						
Software E-LTU		1	\$	672,965	\$	672,965
HP ECM Connector for						
Documentation Software E-						
LTU		1	\$	10,437	\$	10,437
					ė	602 402

RECURRING COST

Cost Item	Description	Annual Fee	How will cost be recovered?
Ongoing Support - Contr		\$ 426,073	Fixed amount per month
Additional Per TB Suppor		\$ 4,261	Per TB per month
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	

TRANSFORMATION PROJECT 7 - E911

ONE-TIME COST											
Labor				Hardware (HW)				So	ftware (SW)		
							Total One-Time				Total One-Time
Labor Category	# of Hrs.	RU Fee	Total	Item or RU	Quantity	Cost or RU Fee	Cost	Item	Quantity	Fee	Cost
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
·			\$ -								
			\$ -								
			\$ -				\$ -				\$ -

Cost Item	Description	Annual Fee	How will cost be recovered?
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	

TRANSFORMATION PROJECT 8 - IDENTITY FEDERATED SERVICES

ONE-TIME COST											
	Labor				Hardware	e (HW)			Softwar		
							Total One-Time				Total One-Time
Labor Category	# of Hrs.	RU Fee	Total	Item or RU	Quantity	Cost or RU Fee	Cost	Item	Quantity	Fee	Cost
			\$ -					IAMaaS - Startup Cost		\$ 198,168	\$ 198,168
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
	·		¢	- ·		•	ς -				\$ 198 168

RECURRING COST				
Cost Item	Description	Annual Fee		How will cost be recovered?
Identity Federated	Description	Annual Fee		How will cost be recovered?
,				
Services - up to 50k bundle				
	Identity Federated Services - up to 50k bundle	\$ 7	/56,923	Per month up to 50K
Identity Federated				
Services - up to 100k				
bundle	Identity Federated Services - up to 100k bundle	\$ 9	972,923	Per month up to 100K
Identity Federated				
Services - up to 150k				
bundle	Identity Federated Services - up to 150k bundle	\$ 1,1	146,462	Per month up to 150K
Identity Federated				
Services - up to 250k				
bundle	Identity Federated Services - up to 250k bundle	\$ 1,5	502,769	Per month up to 250K
Identity Federated				
Services - up to 500k				
bundle	Identity Federated Services - up to 500k bundle	\$ 2,3	326,154	Per month up to 500K
Identity Federated				
Services - up to 999k				
bundle	Identity Federated Services - up to 999k bundle	\$ 4,1	120,615	Per month up to 999K
Identity Federated				
Services - up to 1500k				
bundle	Identity Federated Services - up to 1500k bundle	\$ 5,6	686,154	Per month up to 1500K
		\$	-	
	·	\$	-	

TRANSITION SERVICES - SERVICE DESK FRAMEWORK

ONE-TIME COST											
Labor				Hardware (HW)				9	oftware (SW)		
							Total One-Time				Total One-Time
Labor Category	# of Hrs.	RU Fee	Total	Item or RU	Quantity	Cost or RU Fee	Cost	Item	Quantity	Fee	Cost
Portal Implementation			\$ -								
Project Management			\$ -								
	•	•	\$ -		•	•	\$ -	4 1	•	•	\$ -

RECURRING COST									
Cost Item	Description	Annual Fee	How will cost be recovered?						
		\$ -							
		\$ -							
		\$ -							
		\$ -							
		\$ -							
		\$ -							
		\$ -							
		\$ -							
		\$ -							

TRANSITION SERVICES - APPLICATION SERVICES FRAMEWORK

ONE-TIME COST											
	Labor				Hardware	(HW)			S	oftware (SW)	
							Total One-Time				Total One-Time
Labor Category	# of Hrs.	RU Fee	Total	Item or RU	Quantity	Cost or RU Fee	Cost	Item	Quantity	Fee	Cost
Portal Implementation			\$ -								
Project Management			\$ -								
	•	•	\$ -	•	•		\$ -				\$ -

RECORRING COST			
Cost Item	Description	Annual Fee	How will cost be recovered?
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	

TRANSITION SERVICES - END USER SERVICES FRAMEWORK

NE			

Labor						
Labor Category	# of Hrs.	RU Fee	Total		ltem (
Portal Implementation			\$			
Project Management			\$	-		
					1	
					1	
	•	•				

	Hardware (HW)							
Item or RU	Quantity	Cost or RU Fee	Total One-Time Cost					
			\$ -					

Software (SW)							
			Total One-Time				
tem	Quantity	Fee	Cost				
			\$				

RECURRING COST

Cost Item	Description	Annual Fee	How will cost be recovered?
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	

TRANSITION SERVICES - NETWORK SERVICES FRAMEWORK

ONE-TIME COST											
	Labor				Hardware (HW)				Software (SW)		
							Total One-Time				Total One-Time
Labor Category	# of Hrs.	RU Fee	Total	Item or RU	Quantity	Cost or RU Fee	Cost	Item	Quantity	Fee	Cost
Portal Implementation			\$ -								
Project Management			\$ -								
			\$ -				\$ -				\$ -

RECURRING COST			
Cost Item	Description	Annual Fee	How will cost be recovered?
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	

TRANSITION SERVICES - DATA CENTER SERVICES FRAMEWORK

Labor					
Labor Category	# of Hrs.	RU Fee	Total		
Portal Implementation			Ś		
Project Management			Ś		
Data Center Consolidation			Ś		
Managed Private Cloud Implementation			\$	-	
Data Center Network Implementation			\$	-	
Storage Implementation			\$	-	
Office 365 Migration			\$	-	
Project Management			\$	-	
Office 365 Migration - Microsoft Consulting			\$	-	
Service Desk Script Development			\$	-	
Project Management			\$		

	Ha	rdware (HW)	
Item or RU	Quantity	Cost or RU Fee	Total One-Time Cost
Equipment Shipping Costs			
	_		
	_		
	I	· ·	\$

Software (SW)							
Item	Quantity	Fee	Total One-Time Cost				
Data Center Migration							
Software							
WinSvr Std.							
Reporting Center Software							

RECURRING COST

Cost Item	Description	Annual Fee	How will cost be recovered?
		\$ -	
		\$ -	
		\$ -	
		ė .	

TRANSITION SERVICES - CROSS FUNCTIONAL SERVICES FRAMEWORK

<u>DNE-TIME COST</u>								
Labor								
Labor Category	# of Hrs.	RU Fee	Total					
Portal Implementation								
Project Management Data Center Consolidation	_							
Managed Private Cloud Implementation								
Data Center Network Implementation								
Storage Implementation								
Office 365 Migration								
Project Management								
Office 365 Migration - Microsoft Consulting								
Service Desk Script Development								
Project Management								
2.18.2.3 - IAM Plan								
2.18.2.5 - IAM Workflow automation								
2.18.2.10 - Review & manage user privileges (develop report)								
2.18.2.13 - Monthly Report Changes								
IAM Transition Project Manager								

Hardware (HW)							
Item or RU	Quantity	Cost or RU Fee	Total One-Time Cost				
Equipment Shipping Costs							
			\$				

Software (SW)							
Item	Quantity	Fee	Total One-Time Cost				
Data Center Migration							
Software							
WinSvr Std.							
Reporting Center Software							

DECLIDRING COST

Cost Item	Description	Annual Fee	How will cost be recovered?
		\$ -	
		\$ -	

TRANSITION SERVICES - TRANSITION COMPLETION

<u>ONE-TIME COST</u>											
Labor			Hardware (HW)			Software (SW)					
							Total One-Time				Total One-Time
Labor Category	# of Hrs	RU Fee	Total	Item or RU	Quantity	Cost or RU Fee	Cost	Item	Quantity	Fee	Cost
Project Management			\$ 7,212,700.17								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ -								
			\$ 7,212,700,17				\$ -				\$ -

RECURRING COST							
Cost Item	Description	Annual Fee	How will cost be recovered?				
		\$ -					
		\$ -					
		\$ -					
		\$ -					
		\$ -					
		\$ -					
		\$ -					
		\$ -					
		\$ -					