From:	Anderson, Christina
Sent:	Friday, September 06, 2019 4:30 PM
To:	Rakhi Mediratta
Cc:	Blackmon, Andrea; Coates, Teresa; Darnell, Leonard; Ekema, Angie - ROV; Espinoza, Mark; Flores, Yvonne - ROV; Harris, Darrel; Kouba, Malissa; Kouba, Terry; Layton, Gary; Lozada, Audilia; Lumpkin, Gwendy; Matthews-Carey, Kimmel; Page, Bob - ROV; Scaramozza, Carmen; Talavera, Ana; Kevin McInerney; Mary Cay Albert; Lasby, James
Subject:	San Bernardino County - November 2019 Election
Attachments:	List_EDate2019-11-05_SBC_ElectionUpdateLog.xlsx

Rakhi,

The log is attached.

I tried to call you this morning, but evidently your phone was still not working. We would like to discuss the differences we are seeing on the ICX between the SBC-Nov 2019 Consolidated Election and the Western States demo election:

- 1) On the SBC Nov 2019 Consolidated Election:
  - Font on ballot defaults to "Large", which cuts off the tab name and the bottom of 'g/y' in the contest name. Can the default be set to "Normal"?
  - On the ballot:
    - o Info tab is missing
    - WVWD D1 tab: speaks: "to hear ballot information press red select button", "to go to the next contest...", "to navigate to the last contest...", etc...
      Select,

Speaks: "Official Ballot, Consolidated Election....", "Contest", "Member Governing Board...", "Vote for One", "to vote for this contest...."

Yellow or blue to make selection

Select,

Yellow or blue,

Review

- On the review screen, the top of ballot in green, says "Your ballot is valid. Your ballot is blank." However, regardless of the candidate selected, the ballot prints correctly.
- 2) On the Western States election:
  - Info tab:
    - there is an info tab, navigate, then it speaks the ballot header information including contest 1 of 6, then navigate, then it speaks the tab information, then 2 of 6, then it speaks "contest" and then the contest header and candidates, etc.
  - On the ballot:
    - o Info Tab: speaks: "Ballot Information, ICX Audio instructions(the actual instructions)",
    - o Select,
    - Speaks: "Official Ballot, General...November 6, 2018, etc", "ICX Instructions to navigate to the next action, etc."
    - o Select,
    - Speaks: ICX short name (for this election the tab info is "Governor") "Contest 2 of 6", "ICX Instructions to navigate to the next action, etc."

- o Select,
- Speaks: "State Contest Governor, Voter for 1, There are 3 candidates in this contest, (ICX instructions to navigate to the next action, etc."
- o Select,
- o Speaks: the candidate information, and then the instructions, etc....

Since this is our first election set up with the new system, we are not understanding why there are these differences.

Please advise.

Also, I am waiting for a decision on the x of y settings, so we can move forward with knowing which precincts should be in which counting group.

Thanks,

## Christina Anderson

Information Technology Manager *Elections Office of the Registrar of Voters* Phone: 909-388-0150 Fax: 909-387-2022 777 E. Rialto Avenue San Bernardino, CA 92415



Our job is to create a county in which those who reside and invest can prosper and achieve well-being. www.SBCounty.gov



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## Christina Anderson

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State: California Jurisdiction: San Bernardino

Include as much information as possible. If there is a candidate, proposition, short name misspelling please indicate the contest, proposition the candidate is running in, also what language the mistake is in. If there is audio mispronunciation please indicate phonetically how that should be pronounced. Please ensure this is a running log of the issues found in order for us to track our progress.

		Cartridge Proof	
Date	Short description of issue	#	Observation/Change Needed
			ROV provided GEMS export. ROV made decisions regarding the counting groups in this order: Mail Ballot,
			Designated Mail Ballot, Polling Place, Provisional for the summary and SOV book (if we report them). We
8/26/19 - 8/30/19			may not report these because privacy does not work.
8/26/19 - 8/30/19			Malissa Kouba provided the short names for the ICX.
8/26/19 - 8/30/19			James Lasby proofed the reporting districts, precincts and ballots.
8/26/19 - 8/30/19			Admin. provided the county logo for the ICXs.
			Proofed and corrected audio files. Uploaded files to Rakhi. Also requested the audio ICX short names to be
9/3/19		Audio Files	changed to the Contest/Header Name.
		Mail Ballot	
9/3/19		Precinct List	Christina provided the designated mail ballot precincts (List_VoteByMailPrecincts.xlsx)
			The Mail Ballot and Designated Mail Ballot precincts have been swapped. The Mail Ballot precincts provided
			were designated mail ballot precincts not mail ballot precincts (Christina provided the incorrect counting group
9/3/19		Tabulator Report	for the mail ballot precincts). Waiting for decision on how we are using the x of y functionality to provide to
0/5/10	ICV Proofing English & Spanish	All BTs	Font size is larger in English and emplor in Spanish. Font sizes should be the same?
9/5/19	ICX Proofing English & Spanish		Font size is larger in English and smaller in Spanish - Font sizes should be the same?
9/5/19	ICX Proofing English & Spanish		The Write-in is not bolded on the ICX and is bolded on the paper ballot
9/5/19	ICX Proofing English		The ICX displays Write-in (small I after the dash). The I after the dash is captialized on the paper ballot.
9/5/19	ICX Proofing Spanish	All BTs	The ICX displays Por Escrito for write-in. The paper ballot has En-Escrito.

		Cartridge Proof	
Date	Short description of issue	#	Observation/Change Needed
		All BTs	
		(excluding the	
		ballots that have	
		contest -	
		Member, Board	
		of Directors	
		Division 1, West	
		Valley Water	
9/5/19	ICX Proofing English & Spanish	District)	All lowercase (g, y, j) are cut off on the bottom of all ballot designations.
		BT 277 &	English Audio - We thought we made this correction and sent the new audio file. Both of these contests have
9/5/19	ICX Proofing - English Audio	BT1027	the words "Division 1", and the 1 sounds like "mum".
			English & Spanish audio after Official Ballot, Election, etcthe words "Contest" are spoken and right after
			that the contest information is spoken. Why is the word "Contest" being spoken, when it does not exist on the
9/5/19	ICX Proofing - English & Spanish Audio	All BTs	ballot?
9/5/19	ICX Short Names		Provided to Rakhi via email.
			When printing the ballot in spanish, the prompt says "Emitir su voto" which translates to "Submit your ballot.
9/6/19	ICX Proofing - Spanish Audio	All BTs	Shouldn't it say "Imprimir su voto" which translates to "Print your ballot"?
	ICX Proofing - English & Spanish		Provided to Rakhi via email. On the 'Review' screen, regardless of the candidate selected, at the top of the
9/6/19	Audio & Screen	All BTs	screen in green it will say "Your ballot is valid. Your ballot is blank." It should say "Your balot is valid."
			The ICX screen default is large font. Even when we select normal font, after we activate a ballot session, it
			defaults back to large font. Can this be changed in the election set-up settings somewhere? This is cutting off
9/6/19	ICX Proofing	All BTs	letters of the ballot designation.
			We sent an email with questions regarding the ICX differences between the Western States election and our
9/6/19	ICX Proofing		November election.
		1	

		Cartridge Proof #	
Date	Short description of issue	#	Observation/Change Needed

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Date	Short description of issue	#	Observation/Change Needed