

**Deltha Woodson
Desires Gifts & More
1910 W. Beverley Street
Staunton, VA 24401-2914
Phone # 540-886-0588
May 11, 2009
Account # 170000269638**

FILED

MAY 19 2009

TAWANA C. MARSHALL, CLERK
U.S. BANKRUPTCY COURT
NORTHERN DISTRICT OF TEXAS

AB

In Reference to Idearc Media Corp.

For the last year I have been trying to cancel my account with this company. They finally sent a letter to me, after I had called and wrote to them wanting to stop this service, asking if I wanted to continue this service or cancel it. I wrote back immediately and told them yes, I wanted this account canceled. I marked the appropriate space mailed it back and thought that was it.

The next few months I kept getting bills which I paid thinking they would stop sooner or later. I called and wrote several more times. They kept sending me bills. I have made it clear to this company that I know longer want this service but they refuse to stop billing me. I finally stopped paying them several months ago and now they are turning me in to creditors and saying I owe them money. I don't owe them, and I can't help but wonder how many other people they have done this to. Enclosed you will find a copy of the latest billing statement. If I call them again I will end up in a yelling contest and next month I will continue to be billed.

If there is anything you can do to help me I would appreciate it so much. I am sending a copy of this letter to anyone that will listen. I don't understand why they are doing this.

Sincerely Yours,

Deltha Woodson

Deltha Woodson



The Official Publisher
of Verizon Print Directories
Idearc Media LLC
P.O. Box 619810
D/FW Airport, TX 75261-9810

Billing Date 04/22/2009
Account Number 170000269638
Bill Number 170013381656
Page 1 of 2

TO PAY BY CREDIT/DEBIT CARD:

CALL 1-800-269-3488 OR VISIT
www.idearcmedia.com

**TO SEND WRITTEN INQUIRIES AND/OR
CORRESPONDENCE:**

IDEARC MEDIA LLC
ATTN: CUSTOMER SVC. DEPT.
P O BOX 610830
DFW AIRPORT, TX 75261-0830

**FOR QUESTIONS ABOUT YOUR BILL
CALL:**

- Advertising - 1-800-555-4833

Tax I.D. #75-2666092

#BWNMPKW 01 AB 0.351 **AUTO H7 0 2093 24401-291410 2 4

#1700 0026 9638 D095# 0129346



DESIRES
1910 W BEVERLEY ST
STAUNTON, VA 24401-2914

**Billing for Verizon Yellow Pages Directories,
Superpages.com, and Solutions products.****ACCOUNT SUMMARY**

Previous Balance	\$79.81
Balance	\$79.81
Current Activity Summary	
Current Charges - Advertising	\$13.00
Late Charges	\$0.90
Total Current Activity	\$13.90
New Balance - Amount Due	\$93.71

If payment is not received on or before the due date, a late charge will be assessed.

***** IMPORTANT MESSAGES - PLEASE READ *****

* Details of Current Charges are on the reverse side of this Invoice.

* Introducing the SuperGuarantee program. We make it easy for consumers to spot the good guys. See enclosed insert for more information about this exciting new program!

* Late charges have been applied to your account. To avoid further late charges, send payment in full immediately. Idearc Media does not waive any previously unbilled late charges and expressly reserves the right to recover all late charges that were, or could have been, assessed under the contract terms and conditions.

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT.
CORRESPONDENCE SENT TO THE ADDRESS ON THIS PAYMENT STUB WILL NOT BE READ OR RESPONDED TO.

☐ Check here and complete the back of this form if your billing address has changed.

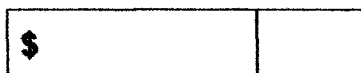
Billing Date 04/22/2009
Account Number 170000269638

Amount due by 05/22/2009 : \$93.71

Balance owed to be paid in US Dollars only.

A \$15 fee will be charged for any NSF and/or dishonored check.

Amount Enclosed



Please write your account # on check

DESIRES
1910 W BEVERLEY ST
STAUNTON, VA 24401-2914

MAKE CHECK
PAYABLE TO:

IDEARC MEDIA LLC
ATTN: ACCT RECEIVABLE DEPT.
P O BOX 619009
DFW AIRPORT, TX 75261-9009

0129346-01-0030344